



# Desk Aid CPPM 7959 WD/EF Dashboard, Re-engagement, and Activity Hours Updates

## Work Program Hours

On the Work Program Hours page users will now be able to select multiple or all records to update the status at once. All selected records will be updated to the same status. The options for status are:

- Pending
- Rejected
- Verified
- Denied

CBMS | WD/EF Home | County House | Home | Search | Application | Incomplete Applications | Case | Benefits | Follow Up Activities | HCA | Telephonic Application | System Functions | Disability Navigator

1/18/2024, 09:25 AM - vasquxsm - STATE OF COLORADO

Inquire on Individual | Application | Medicare Buy-In Summary Indi | PEAK Inbox | ICR Documents | **Work Program Hours** | Case Information | SSA COLA | Return Mail | Case Address | Case Comments | Provider | EDI

Search Criteria

Case ID:  Individual:

From Date:  To Date:  County:

Source:  Status:

Case ID	Individual	Attendance D...	Frequency	Hours	Source	Status	System Com...	Activity Type	Secor	Select All	Verification
1BFSNG8	Connor, Boris Cha	12/01/2023	Monthly	2	Peak	Pending		62	PG	<input checked="" type="checkbox"/>	
1B9Q457	Richard, Dung 59	11/01/2023	Monthly	5	Peak	Pending		21	WO	<input checked="" type="checkbox"/>	
1B1N2N3	Edward, Raleigh 4	09/30/2023	Monthly	5.5	Mobile App	Pending		80	BE	<input checked="" type="checkbox"/>	
1B7LXN4	Roland, Laquanda	09/30/2023	Daily	1	Peak	Pending		07	HJ	<input type="checkbox"/>	
1B7LXN4	Roland, Laquanda	09/30/2023	Daily	1	Peak	Pending		07	HJ	<input type="checkbox"/>	





When you click the “Update Status” button, you will be taken to a screen where you can update the status of ALL selected rows:

Update Status ? ↺ 🖨️ ✕

Update Status

Status

Verified ▼

Save
Close

\*\*\* A warning message will be displayed before the records are saved to confirm all of the records selected should be updated to the chosen status\*\*\*

Update Status ? ↺ 🖨️ ✕

Warning ✕

Are you sure you want to proceed and update all the selected records

Yes
No

Save
Close

A new “Activity Type” column will be added for users to more easily see the activity for each record.

Case ID	Individual	Attendance D...	Frequency	Hours	Source	Status	System Com...	Activity Type	Secoi	Select All
1BFSNG8	Connor, Boris Cha	12/01/2023	Monthly	2	Peak	Pending		62	PG	<input checked="" type="checkbox"/>
1B9Q457	Richard, Dung 59	11/01/2023	Monthly	5	Peak	Pending		21	WO	<input checked="" type="checkbox"/>
1B1N2N3	Edward, Raleigh 4	09/30/2023	Monthly	5.5	Mobile App	Pending		80	BE	<input checked="" type="checkbox"/>
1B7LXN4	Roland, Laquanda	09/30/2023	Daily	1	Peak	Pending		07	HJ	<input type="checkbox"/>
1B7LXN4	Roland, Laquanda	09/30/2023	Daily	1	Peak	Pending		07	HJ	<input type="checkbox"/>





## WD/EF Dashboard

The Case Summary tiles on the WD and EF Dashboards display up to 10 cases before scrolling to view more cases

- If there are less than 10 cases, all cases are displayed.
- You will now see the referred individual’s name under the Individual Name column rather than the head of household.

Case ID	Case Name	Program	Closing in Current Month	Closing in Next Month	No. of Months in Benefit
1B15WC8	Fukhyhhezd LgqsuycABC(5232	Workforce Development			1
1B15WD4	Green BGreen(523251)	Workforce Development			3
1B15WF1	Fjkwpraiid LheedoABC(52332	Workforce Development			1
1B15WC6	Fwzqamrgff LvzootjABC(52323	Workforce Development			1
1B15WD0	Case1 XCWonly(523244)	Workforce Development			1
1B15WD3	Case3person1 XCWSNAPcom	Workforce Development			3
1B15WD8	Fruuyljtud LpsgobuABC(52327	Workforce Development			1
1B15WD1	Case2 XFSCWcombo(523245)	Workforce Development			3
1B15WD2	Yellow YYellow(523246)	Workforce Development			2
1B15WD6	Purple PPurple(523255)	Workforce Development			3

## Client Facing Changes

The following additional changes will impact WD and EF Clients beginning February 2024:

- Re-engagement appointments on the to-do card in PEAK and MyCOBenefits will continue to display on the card until the appointment date passes even if Good Cause has been reported.
- Clients will now receive email appointment notifications in addition to the letters currently being sent by regular mail.

