

# Process Manual

## Terminating Earned Income

### Overview

This document provides a step-by-step process for how to terminate earned income on the Income Summary page of CBMS.

### Process

- 1) Log into CBMS.
- 2) Navigate to the Case by entering the Case Number in the Global Search bar on the Home Page
- 3) Click on the **Case Number** in the results table to access the **Members** page.
- 4) From the **Members** page, hover over the **Actions** button.
- 5) Select **Begin Interactive Interview** to initiate the II queue.
- 6) Navigate to the **Income** chevron and select the appropriate household member from the drop-down list at the top of the page.
- 7) Select the **Earned Income** tab.
- 8) In the summary details table, click to highlight the row for the **Employer Name** for the employment that has ended, and click the pencil icon to edit the details.
- 9) In the **Employment Details** pop-up window and scroll down to the **Employment Termination** section on the page.
- 10) Enter the **Employment End Date** as the actual date the employment ended.
- 11) Select the **Termination Reason** from the drop-down
- 12) Select the **Verification** from the drop-down menu.
- 13) Select the **Source** from the drop-down menu.
- 14) Enter the **Date Verified**.
- 15) Click **Save**.
- 16) In the **Summary Details** table, click to highlight the row for the same **Employer Name** for the employment that has ended, and click the pencil icon to edit the details.
- 17) In the **Employment Details** pop-up window, enter the **Effective End Date** as the last day of the month when the last check was received. Note: If the job is ongoing but the **Frequency** has changed, **DO NOT** **Effective End Date** the **Employer Record**.
- 18) Click **Save**.
- 19) If the individual received or expects to receive any last paycheck stubs from the terminated employer, enter them in the **Paycheck Summary** related list.
- 20) In the Summary Details table, click to highlight the row for the Employer Name for the employment that has ended, to populate the associated related lists.
- 21) In the Paycheck Summary related list, click the **(+)** icon to add a new paycheck.
- 22) Enter the paycheck details in the **Paycheck Summary** pop-up window
  - a) Enter the **Date Received** as the actual date the individual was paid.
  - b) Enter the **Total # of Hours Worked** during that pay period.
  - c) The **Gross Amount** is the amount before any taxes and/or deductions are taken out.
  - d) Select the **Paycheck Type**.



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- ‘Representative’ means regular anticipated income that the individual expects to receive. If this is a normal paycheck for the individual, select this option.
  - ‘Non-Representative’ means irregular income that is not regularly received, for example: overtime, fewer hours due to illness, vacation, severance pay, etc.
- e) Select the appropriate **Verification** from the drop-down menu.
  - f) Select the appropriate **Source** from the drop-down menu.
  - g) Enter the **Date Reported**.
  - h) Enter the **Date Verified**.
  - i) Click **Save**, or **Save & New** to add more paychecks.

*Do you have any questions or suggestions regarding this process? Please contact the SDD via email [SOC\\_StaffDevelopment@state.co.us](mailto:SOC_StaffDevelopment@state.co.us)*

