

## **Terminating Unearned Income**

CBMS | Process Manual | Revised: December 2022

## **OVERVIEW**

This document provides a step-by-step process for how to terminate Unearned Income.

## PROCESS

- 1. Log into CBMS
- 2. Navigate to the Case by entering the Case Number in the Global Search bar on the Home Page
- 3. Click on the Case Number in the results table to access the Members page
- 4. From the Members page, hover over the Actions button
- 5. Select Begin Interactive Interview to initiate the II queue
- 6. Navigate to the **Income** chevron and select the appropriate household member from the drop-down list at the top of the page
- 7. Select the Unearned Income tab
- Select the Unearned Income that has ended from the Summary and click the Edit (pencil) icon
- 9. Enter the Effective End Date
  - a. Refer to Online Help (OLH) for the appropriate date to use
- 10. If the Unearned Income Type is Unemployment, enter the UIB End Date
  - a. Refer to Online Help (OLH) for the appropriate date to use
- 11. Select the appropriate **EED Verification** from the drop-down list

12. Select the appropriate **EED Source** from the drop-down list

- 13. Enter the EED Verification Date
  - a. Refer to Online Help (OLH) for the appropriate date to use
  - b. Note: this field is required for SNAP and optional for other HLPGs

14. Click Save

## ACCESSIBILITY

This document is designed to comply with the Web Content Accessibility Guidelines (WCAG) 2.1 AA standard. If you experience any difficulty accessing the content or have questions regarding the process, please contact SOC\_StaffDevelopment@state.co.us for assistance.

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