

Terminating Unearned Income

CBMS | Process Manual | Revised: December 2022

OVERVIEW

This document provides a step-by-step process for how to terminate Unearned Income.

PROCESS

- 1. Log into CBMS
- 2. Navigate to the Case by entering the Case Number in the Global Search bar on the Home Page
- 3. Click on the Case Number in the results table to access the Members page
- 4. From the Members page, hover over the Actions button
- 5. Select Begin Interactive Interview to initiate the II queue
- 6. Navigate to the **Income** chevron and select the appropriate household member from the drop-down list at the top of the page
- 7. Select the Unearned Income tab
- Select the Unearned Income that has ended from the Summary and click the Edit (pencil) icon
- 9. Enter the Effective End Date
 - a. Refer to Online Help (OLH) for the appropriate date to use
- 10. If the Unearned Income Type is Unemployment, enter the UIB End Date
 - a. Refer to Online Help (OLH) for the appropriate date to use
- 11. Select the appropriate **EED Verification** from the drop-down list

12. Select the appropriate **EED Source** from the drop-down list

- 13. Enter the EED Verification Date
 - a. Refer to Online Help (OLH) for the appropriate date to use
 - b. Note: this field is required for SNAP and optional for other HLPGs

14. Click Save

ACCESSIBILITY

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