

Terminating Earned Income

CBMS | Process Manual | Revised: February 2026

OVERVIEW

This document provides a step-by-step process for how to terminate earned income on the Income Summary page of CBMS.

PROCESS

1. Log into CBMS.
2. Navigate to the Case by entering the Case Number in the Global Search bar on the Home Page
3. Click on the **Case Number** in the results table to access the Members page.
4. From the **Members** page, hover over the **Actions** button.
5. Select **Begin Interactive Interview** to initiate the Interactive Interview (II) queue.
6. Navigate to the **Income** chevron and select the appropriate household member from the drop-down list at the top of the page.
7. Select the **Earned Income** tab.
8. To access the **Employment Details**, either click on the **hyperlink** (Employer name in the summary) or select the **Employment Button** under the summary (blue button next to **Voluntary Striker**).
9. Highlight the row for the employment that has ended and click the pencil icon to edit the details.
 - a. Alternatively, you can click on the hyperlink (Employer Name in the summary), which will display Employment Details.

10. In the **Earned Income Employment Details** pop-up window, scroll down to the **Employment Termination** section on the page.
11. Enter the **Job End Date** as the actual date the employment ended.
12. Select the **Termination Reason** from the drop-down.
13. Select the **Verification** from the drop-down menu.
14. Select the **Source** from the drop-down menu.
15. Enter the **Date Verified**.
16. Click **Save**.
17. If the individual received or expects to receive any last paycheck stubs from the terminated employer, enter them in the **Paycheck Summary** related list.
18. In the Summary Details table, click to highlight the row for the Employer Name for the employment that has ended, to populate the associated related lists.
19. In the Paycheck Summary related list, click the **(+) icon** to add a new paycheck.
20. Enter the paycheck details in the **Paycheck Summary** pop-up window
 - a. Enter the **Date Received** as the actual date the individual was paid.
 - b. Enter the **Total # (number) of Hours Worked** during that pay period.
 - c. **The Gross Amount** is the amount before any taxes and/or deductions are taken out.
 - d. Select the **Paycheck Type**.
 - i. 'Representative' means regular anticipated income that the individual expects to receive. If this is a normal paycheck for the individual, select this option.
 - ii. 'Non-Representative' means irregular income that is not regularly received, for example: overtime, fewer hours due to illness, vacation, severance pay, etc.
 - e. Select the appropriate **Verification** from the drop-down menu.

- f. Select the appropriate **Source** from the drop-down menu.
 - g. Enter the **Date Reported**.
 - h. Enter the **Date Verified**.
 - i. Click **Save** or click **Save & New** to add more paychecks.
21. In the **Earned Income Employment Details** window, click the pencil icon to edit the terminated employment.
22. Enter the **Effective End Date**.
- a. Refer to **Online Help (OLH)** for the appropriate date to use.
23. Click **Save**.
24. Once saved, the **Effective End Date** on all related sections will automatically be updated.

ACCESSIBILITY

This document is designed to comply with the Web Content Accessibility Guidelines (WCAG) 2.1 AA standard. If you experience any difficulty accessing the content or have questions regarding the process, please contact SOC_StaffDevelopment@state.co.us for assistance.