Process Manual

Managing Tasks and Events: Supervisor's Guide

Overview

This document provides a step-by-step process for how to assign tasks and add events to a user on the CBMS Home Page. This access is strictly limited to supervisory roles and the profiles will be set accordingly by your Security Administrator.

Process to Assign a Task

- 1) In the Today's Tasks card, click on the View All hyperlink.
- 2) Click the New Task button in the right-hand corner of the task page.
- 3) Change the **Assigned To** field to the user you want to add a task for.
 - Complete all other required fields and details in the pop-out box.
- 4) Click Save.
- 5) A confirmation message will appear at the top of the page showing the task has been created.
- 6) Click on the My Tasks drop down arrow to filter out tasks. The options are:
 - My Tasks: tasks that are assigned to you.
 - Today: only see tasks that are due today.
 - All Overdue: any overdue tasks will show on this list
 - Completed within 7 days: tasks that you completed within the last 7 days
 - Delegated: these are tasks that you have assigned to other users
- 7) Click on the task title on the left side of the page to view the task details.
- 8) Edit, Delete, or Edit Comments buttons will allow you to update or delete the task.

Note: Once a task is marked complete by a user, *you will not be notified*. In order to see the status of a specific user's task, you will need to use the filter options as outlined in step 6 above.

Process to Add an Event

- 1) In the Today's Events card, click on the View Calendar hyperlink.
- 2) Click the **New Event** button on the upper right corner of the calendar.
- 3) Change the Assigned To field to the user you want to add an event for.
 - Complete all other required fields and details in the pop-out box.
- 4) Click Save.
- 5) A confirmation message will appear at the top of the page showing the event name has been added to the calendar.
- 6) To view all events for a specific user, click on the wheel next to Other Calendars on the right hand side.
 - a) Click Add Shared Calendar.
 - b) Search for the user you want to add and then click on their name.
 - c) Click the Add button.
 - d) A confirmation appears at the top of the page showing the calendar has been shared.



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- 7) Once the user's calendar has been shared, click on the drop-down arrow next to their name in the Other Calendars section on the right.
 - Show Only: to view only their calendar
 - Add Event: quickly add an event for the user
 - Change the color: to easily identify and color code the user's calendar items
 - Remove: to no longer see the user's events on your calendar

Do you have any questions or suggestions regarding this process? Please contact the SDC via email <u>SOC_StaffDevelopment@state.co.us</u>



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