

SNAP Missed Interview Procedure

If the household fails to attend its scheduled interview, the local office shall mail the household a notice of missed interview, informing the household that it missed the scheduled interview and that the household is responsible for rescheduling the interview.

At Intake:

- ExSNAP will deny for missed interview.
- SNAP will pend for 30 days from the application date.
- After Day 30, the case will be denied.
 - Once the case is denied, the client will have to reapply.
 - EXCEPT if the client's interview is scheduled after Day 30 due to county delay in which case the SNAP will be **rescinded**.

At Timely/Untimely RRR:

- SNAP will deny for missed interview.
 - If the client reschedules before the RRR due date, the case will be **rescinded** once the interview is completed.
 - If the interview is rescheduled after the RRR due date due to county delay, the SNAP will be **rescinded** once the interview is completed.
 - If the client reschedules after the RRR due date but within 30 days, the SNAP will be **AI'd** for the date the interview was completed.

At Late RRR:

- Follow the process and timeline for Intake.

