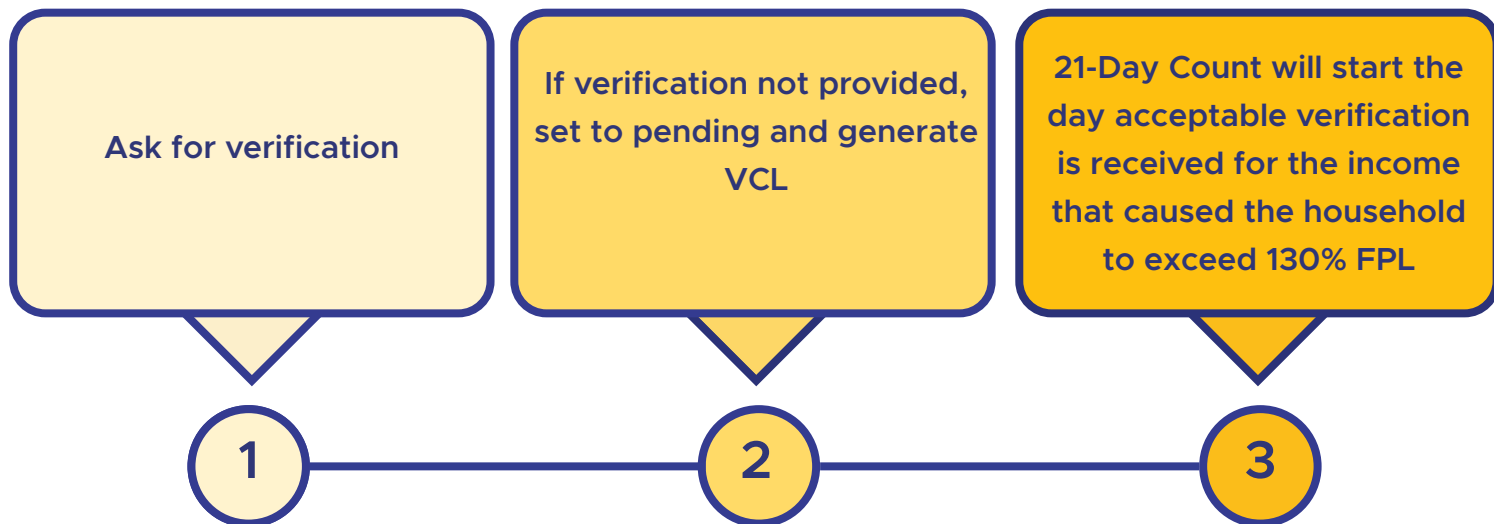


# SNAP 21-DAY COUNT

What if a client reports that they will start to exceed 130% FPL?



## Changes considered verified upon receipt:

SSA benefit amount reported and verified through SDX, BENDEX, or IEVS

UIB income through IEVS and verified through MyUI+

Changes to a PA grant

Employment First sanctions

Information from SAVE

Household Member moves to another SNAP Household:  
\* No claims or restorations are valid for the month of the change  
\* SNAP Use Month should always be a future month

Death information verified through the Burial Assistance Program

PA benefit amount

Child support income or expenses verified by ACSES

Colorado Intentional Program Violations (IPV)

Disqualification of a household member determined to be a fleeing felon, probation or parole violator

Any change that will result in complete ineligibility (case closure) must be acted on during a certification period.

Examples could include (but are not limited to):

- \* Only individual on the case passes away (verified)
- \* Only individual on the case moves into a Skilled Nursing Facility or becomes incarcerated (verified), or the household moves out of state (declared)

These changes will follow the 21-day count.



# 21-DAY COUNT

Month the change is known to the agency	Change falls on the 1st - 10th (SNAP Use Month set to)	Change falls on the 11th - 31st (SNAP Use Month set to)
JANUARY	FEBRUARY	MARCH
FEBRUARY	MARCH (1ST - 7TH)	APRIL (8TH - 28TH)
MARCH	APRIL	MAY
APRIL	MAY	JUNE
MAY	JUNE	JULY
JUNE	JULY	AUGUST
JULY	AUGUST	SEPTEMBER
AUGUST	SEPTEMBER	OCTOBER
SEPTEMBER	OCTOBER	NOVEMBER
OCTOBER	NOVEMBER	DECEMBER
NOVEMBER	DECEMBER	JANUARY
DECEMBER	JANUARY	FEBRUARY

## ADVERSE ACTION

*An action to reduce or terminate a household's benefits within a certification period*

**1**

*Take action on the case within 10 days, and send the Notice of Adverse Action (NOAA) to the household within 11 days before the action is to take effect (10 days noticing, 1 day mailing time)*

**2**

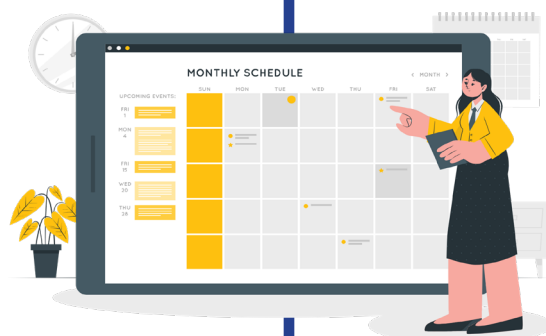
*The NOAA expires the last day of the month in which the 11th day falls*

**3**

*If acting timely, the case will change for a future month*

**4**

*If acting untimely, the case will change for a future month with a potential overpayment being created for the past month*



**To create a claim for benefits if a household did not report going over 130% FPL:**

Month the household went over 130% FPL	Household was required to report by the 10th of:	Claims will be valid from (SNAP Use Month set to):
JANUARY	FEBRUARY	APRIL
FEBRUARY	MARCH	APRIL
MARCH	APRIL	JUNE
APRIL	MAY	JUNE
MAY	JUNE	AUGUST
JUNE	JULY	AUGUST
JULY	AUGUST	SEPTEMBER
AUGUST	SEPTEMBER	NOVEMBER
SEPTEMBER	OCTOBER	NOVEMBER
OCTOBER	NOVEMBER	JANUARY
NOVEMBER	DECEMBER	JANUARY
DECEMBER	JANUARY	FEBRUARY

# CLAIMS



## Client Error Claim

If the client does not report going over 130% FPL by the 10th of the month following the increase in income



## Agency Error Claim

If the agency does not act timely when a client verifies going over 130% FPL

