# **SNAP 21-DAY COUNT**

What if a client reports that they will start to excess 130% FPL?

Ask for verification

If verification not provided, set to pending and generate VCL

21-Day Count will start the day acceptable verification is received for the income that caused the household to exceed 130% FPL

#### Changes verifed upon receipt:

SSA benefit amount reported and verified through SDX, BENDEX, or IEVS

UIB income through IEVS and verified through MyUI+

Death information verified through the Burial Assistance Program

PA benefit amount

Changes to a PA grant

Changes to a PA grant

Child support income or expenses verified by ACSES

Employment First sanctions

Colorado Intentional Program
Violations (IPV)

Information from SAVE

Disqualification of a household member determined to be a fleeing felon, probation or parole violator

Household Member moves to another SNAP Household:

- No claims or restorations are valid for the month of the change
- SNAP Use Month should always be a future month

Any change that will result in complete ineligibility (case closure) must be acted on during a certification period.

Examples could include (but are not limited to):

- Only individual on the case passes away (verified)
- Only individual on the case moves into a Skilled Nursing Facility or becomes incarcerated (verified), or the household moves out of state (declared)

These changes will follow the 21-day count.

### 21-DAY COUNT

Month the change is known to the agency	Change falls on the 1st - 10th (SNAP Use Month set to)	Change falls on the 11th - 31st (SNAP Use Month set to)	
JANUARY	FEBRUARY	MARCH	
FEBRUARY	(FEB 1 - 7) MARCH	(FEB 8 - 28) APRIL	
MARCH	APRIL	MAY	
APRIL	MAY	JUNE	
MAY	JUNE	JULY	
JUNE	JULY	AUGUST	
JULY	AUGUST	SEPTEMBER	
AUGUST	SEPTEMBER	OCTOBER	
SEPTEMBER	OCTOBER	NOVEMBER	
OCTOBER	NOVEMBER	DECEMBER	
NOVEMBER	DECEMBER	JANUARY	
DECEMBER	JANUARY	FEBRUARY	

### **ADVERSE ACTION**

An action to reduce or terminate a household's benefits within a certification period

1

Take action on the case within 10 days, and send the Notice of Adverse Action (NOAA) to the household within 11 days before the action is to take effect (10 days noticing, 1 day mailing time)

2

The NOAA expires the last day of the month in which the 11th day falls

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If acting timely, the case will change for a future month

4

If acting untimely,
the case will change
for a future month
with a potential
overpayment being
created for the past
month



To create a claim for benefits if a household did not report going over 130% FPL:

Month the household went over 130% FPL	Household was required to report by the 10th of:	Claims will be valid from (SNAP Use Month set to):
JANUARY	FEBRUARY	APRIL
FEBRUARY	MARCH	APRIL
MARCH	APRIL	JUNE
APRIL	MAY	JUNE
MAY	JUNE	AUGUST
JUNE	JULY	AUGUST
JULY	AUGUST	SEPTEMBER
AUGUST	SEPTEMBER	NOVEMBER
SEPTEMBER	OCTOBER	NOVEMBER
OCTOBER	NOVEMBER	JANUARY
NOVEMBER	DECEMBER	JANUARY
DECEMBER	JANUARY	FEBRUARY

## **CLAIMS**



#### Client Error Claim

If the client does not report going over 130% FPL by the 10th of the month following the increase in income.



#### **Agency Error Claim**

If the agency does not act timely when a client verifies going over 130% FPL.

#### **ACCESSIBILITY**

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