

SNAP Modify Late RRR Process

WHEN TO RESCIND OR REOPEN THE SNAP PROGRAM

You will now be able to **rescind** the SNAP Program for up to 30 days (from the latest RRR Packet received date), **if** the RRR packet received date previously entered is within the 30-day Late RRR Period. If a client fails to complete their scheduled interview or fails to turn in verifications by the Verification Checklist (VCL) due date, but then reschedules and completes the interview or turns in missing verifications within 30 days of the Late RRR, the worker may Rescind the SNAP program.

30 Day Rescind Timeline

Event	Date Occurred
The Mahalia family has their SNAP RRR due date.	4/30/2021
They submit the RRR Packet. This is the <u>packet received date</u> .	5/13/2021
They missed the interview.	5/18/2021
SNAP fails for pay month 04/2021 for missed interview.	5/18/2021
The worker completes the interview for the client and <u>rescinds</u> the SNAP program.	6/4/2021
The worker completes the interview for the client and rescinds the SNAP program.	6/11/2021

The date between the packet **received date** on 5/13/2021 and the case being rescinded on 6/11 is within 30 days.

When a Late RRR has been previously denied for failure to provide verification, and then those verifications are received between the 31st and 60th calendar day from the Late RRR packet received date the worker can **reopen** the SNAP Program.

60 Day Reopen Timeline

Event	Date Occurred
Nogah's certification period expired on this day.	5/31/2021
Nogah submits the RRR Packet. This is the packet <u>received date</u> .	6/21/2021
Verifications are due this day.	7/2/2021
SNAP fails for pay month 05/2021 for missed verifications.	7/5/2021
Nogah returns the verifications. The worker <u>reopens</u> the SNAP Program and processes the verifications.	8/19/2021

MODIFY A SNAP LATE RRR PACKED RECEIVED DATE

1. In the case that a Late RRR was previously entered, and failed because of any reason other than missing verifications, the worker will be allowed to modify the previously entered packet received date for a SNAP Late RRR.
2. If the new date is not within 30 days of the RRR due date, this existing message will be displayed: "This recertification was received late. You cannot start the RRR. Please create a new AI."
3. If SNAP happens to fail again, the user will be allowed to rescind up to 60 days from the latest packet received date and enter a new date as long as it's still within 30 days of the RRR due date.
4. This logic to enter a new RRR Packet Received Date will only be allowable when there has not been an approval for Expedited or Regular Food Assistance for any month during the processing of the previous Late RRR.
5. This functionality is only appropriate when another application or Late RRR is received after a denial of a previously submitted Late RRR.

Scenario

Xenia and Armando are not related in any way, but they have something in common: they both receive SNAP benefits, their RRR due date is 02/28/2021, they turned in their RRR Packet on 03/15/2021, and both cases **failed** due to **over income**. Let's see what happens next...



Xenia

- Xenia comes back on 03/30/2021, and provides a new application because she lost her job and now has no income. The CBMS user was able to rescind the case, since it is still within 30 days from the latest RRR Packet Received Date already entered (03/15/2021). Also, the worker was able to update the RRR Packet Received Date to 03/30/2021, date that is still within the 30-day timeframe of the Late RRR period (03/01/2021-03/30/2021).
- Note that, in Xenia's case, the worker is able to modify the RRR Packet Received Date because of 2 reasons:
 1. Xenia's case failed for a reason other than missing verifications.
 2. The RRR Packet Received Date entered in Xenia's case is within the 30-day timeframe to process a Late RRR.

Armando

- On the other hand, Armando applies again for SNAP on 04/02/2021 because his contract as a construction worker was canceled, and now he has no income. It has been 33 days since the last RRR Packet Received Date entered (03/15/2021), so the worker is able to rescind the case. But when the worker enters 04/02/2021 as the new RRR Packet Received Date, the system tells him “This recertification was received late. You cannot start the RRR. Please create a new AI.” Armando's application had to be entered as a NEW application.
- Note that, in Armando's case, the worker can't modify the RRR Packet Received Date already entered because the Late RRR Period for Armando has expired (03/01/2021-03/30/2021).

ACCESSIBILITY

This document is designed to comply with the Web Content Accessibility Guidelines (WCAG) 2.1 AA standard. If you experience any difficulty accessing the content or have questions regarding the process, please contact SOC_StaffDevelopment@state.co.us for assistance.