

SNAP Missed Interview Procedure

If the household fails to attend it's scheduled interview, the local office shall mail the household a notice of missed interview, informing the household that it missed the scheduled interview and that the household is responsible for rescheduling the interview.

At Intake:

- ExSNAP will deny for missed interview.
- SNAP will pend for 30 days from the application date.
- After Day 30, the case will be denied.
 - * Once the case is denied, the client will have to reapply (EXCEPT if the client's interview is scheduled after Day 30 due to county delay in which case the SNAP will be *rescinded*).

At Timely/Untimely RRR:

SNAP will deny for missed interview.

- If the client reschedules before the RRR due date, the case will be *rescinded* once the interview is completed.
- If the interview is rescheduled after the RRR due date due to county delay, the SNAP will be *rescinded* once the interview is completed.
- If the client reschedules after the RRR due date, but within 30 days, the SNAP will be *Al'd* for the date the interview was completed.

At Late RRR:

Follow the process and timeline for Intake.

ACCESSIBILITY

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