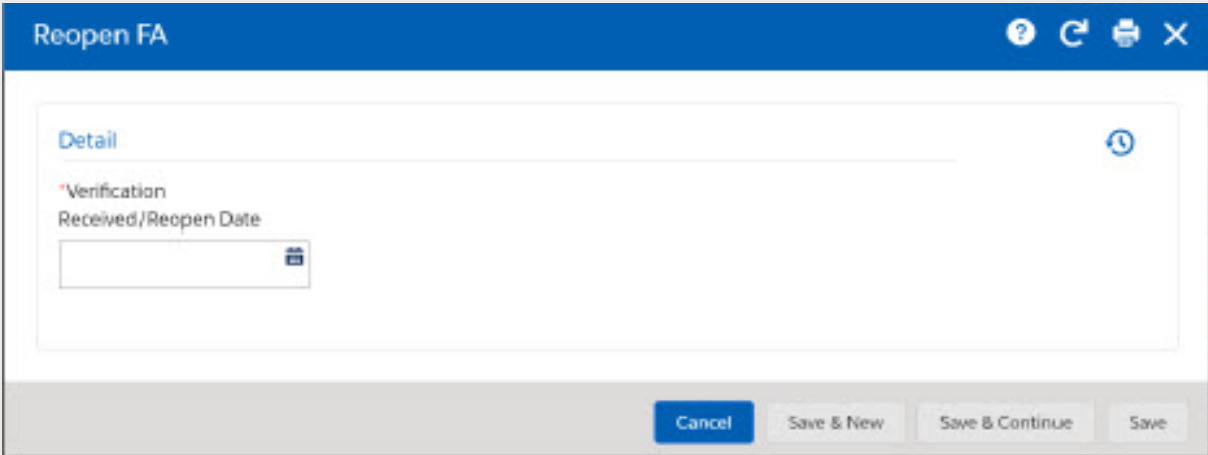


# CBMS FA Reopen Functionality for Applications (w/EDBC Logic)

February 2021

**This project creates the ability to reopen an existing application/RRR that is denied due to verification without having to do a new AI.**



The screenshot shows a software window titled "Reopen FA". Inside the window, there is a "Detail" section with a "Verification Received/Reopen Date" label and a corresponding text input field with a calendar icon. At the bottom of the window, there are four buttons: "Cancel", "Save & New", "Save & Continue", and "Save".

**Reopen functionality is located within the Program Action tab on the Reopen FA screen.**

## Enhancement 1

This update allows technicians to reopen a still valid SNAP application or RRR when verifications are received after the case has been denied for "failure to provide verification".

## Enhancement 2

This update also allows clients to submit verifications on PEAK and MyCOBenefits up to 90 calendar days after SNAP has closed the case for "failure to provide verification."

## Benefits

Reopen functionality provides a more accurate reflection of the county application and RRR workloads, and removes the need for eligibility technicians to complete AIs when the previous application or RRR can be reopened.