



CBMS Enhancement Project: CPPM-8332 CBMS Re-engagement Updates

Re-engagement Detail:

The Re-engagement Detail portion of the CBMS screen is completed when the client begins the re-engagement process. The re-engagement appointment is scheduled following the timeline outlined in Colorado Works rule. The modality of the appointment is selected when the appointment is scheduled. This information will populate onto the re-engagement notice that is sent to the client.

The client either misses a scheduled appointment or is not participating with the Individualized Plan (IP).



The Workforce Development (WD) worker sends a letter requesting good cause and schedules a re-engagement appointment for at least 4 calendar days, but no longer than 11 calendar days. This appointment can only be rescheduled once and the request must be made prior to the scheduled appointment.





Work Program Summary Work Program Eligibility Plan Re-engagement More

Detail

Discovery Date

07/14/2023

*Re-engagement Reason

- Did not participate with Individualized Plan
- Did not provide requested information
- Missed Appointment
- Did not provide work activity information

*Re-engagement Appointment Date

07/25/2023

*Re-engagement Appointment Time

7:30 AM

*Missed WD Appointment Date

07/14/2023

*Missed WD Appointment Time

3:00 PM

Rescheduled Appointment Date

Rescheduled Appointment Time

Internal Notes for Re-engagement

Missed 7/5 RM appt. and re-scheduled for 7/14. Missed this appt. Also didn't submit June work activity hours.

*Appointment Type

- In Person
- Virtual
- Client Calls County
- County Calls Client

Calendar

Location

- Office location
- Other

Office Location

Select Office Location ...

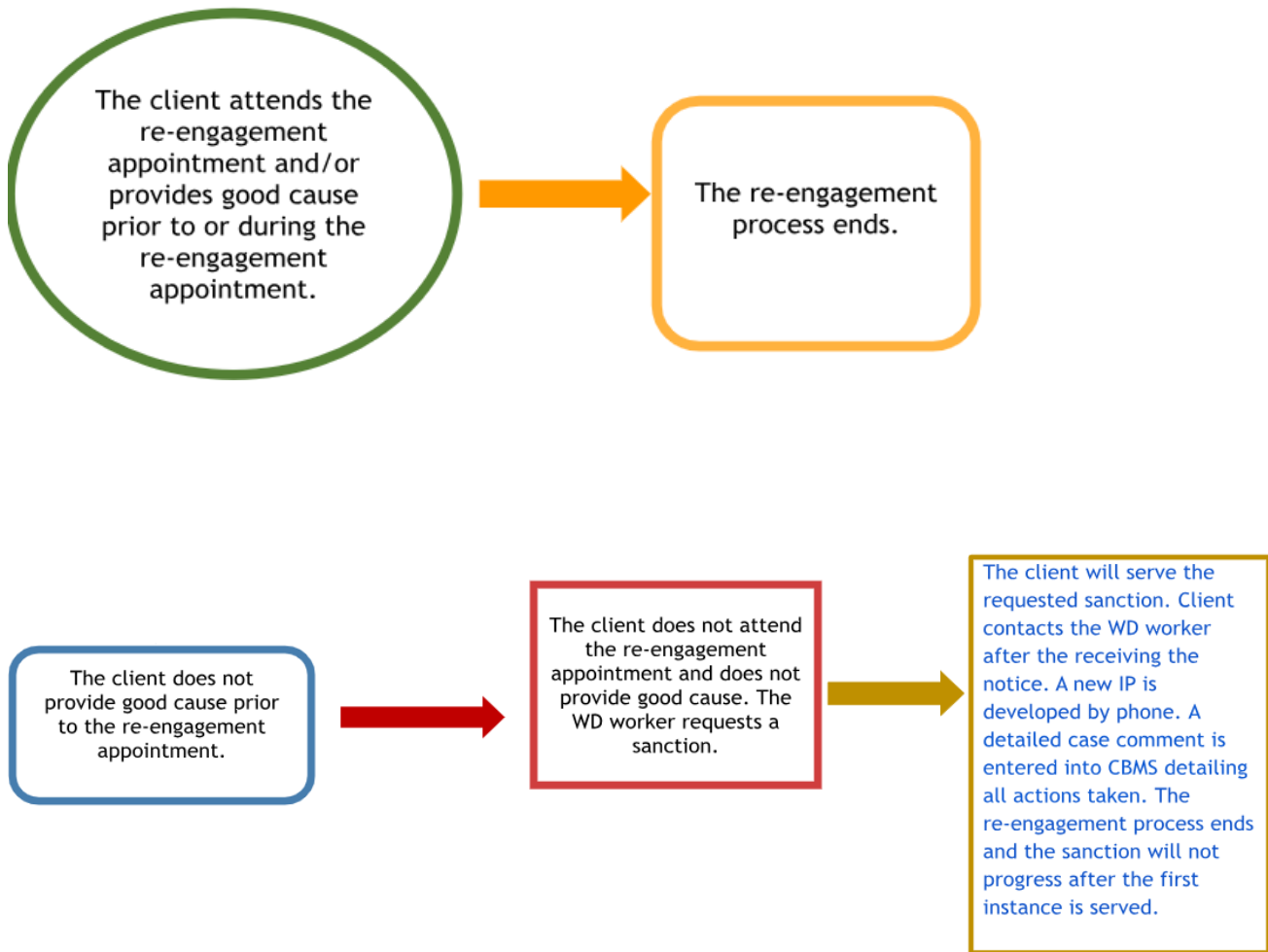
Address





Re-engagement Cause Determination Outcome:

The Cause Determination Outcome of the CBMS screen is completed after the due date to provide good cause and the appointment time has passed. The client must have 11 calendar days to report good cause and nothing should be entered in this screen until after this time has passed. This project will prevent workers from denying good cause when good cause was not provided.





Cause Determination Outcome

***Attended Re-engagement Appointment?**
 Yes No

Was Good Cause Provided?
 Yes No

***Good Cause Reason**

Childcare Issues	Medical/Men Health
Employment Issues	
Housing Issues	
Legal Issues	
Other	

***Notes**

Was in hospital for diabetes issues.

36 / 255

***Was Re-engagement Good Cause Approved/Denied?**
 Approved Denied

Re-engagement Good Cause Denial Reason

State Review On Hold

Yes No

On Hold Date

Notes

Was Re-engagement Successful?

Yes No

***Date Determined**

07/25/2023

Sanction Reason

Select Sanction Reason ...

Act type

Sanction

User

Kent, Jessica S

State Review

State Override Sanction

Approved Denied

Cure

Comply

Cure/Comply/Regain Date





Employment Details:

Workers will be able to enter data into the four Employment Detail fields regardless of the activity or outcome. All four fields under Employment Details regardless of activity or outcome will be open for data entry. These fields will be open for data entry at any point when the activity is opened.

