Overview

This document provides a step-by-step process for how to print a form manually in CBMS.

Process

- 1) Log into CBMS
- 2) Click on the Follow Up Activities tab
- 3) Click on the Client Correspondence tab
- 4) Click on the Print a Form Manually tab
- 5) Select appropriate Correspondence Type from the drop down menu
- 6) Enter Case ID
- 7) Select the appropriate Program from the drop down menu
- 8) Select appropriate Form Name from the drop down menu
- 9) Click on Batch Print or Online Print
 - a) Batch: This will create a new Print (or Reprint) to view request in the Print Queue that is scheduled to be mailed in the next batch run
 - b) Online: The form is moved from the print queue to history the user will have to manually print and send to household

Note: Users may need to allow pop ups to view correspondence.

Do you have any questions or suggestions regarding this process? Please contact the SDC via email <u>SOC_StaffDevelopment@state.co.us</u>



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