



PEAK and MyCOBenefits Client Usage Dashboard User Guide

A new dashboard is now available in CBMS for PEAK and MyCOBenefits that will show client usage data for up to 6 months. The new dashboards will be able to show different information about clients and their usage of PEAK and MyCOBenefits. The following information is shown for PEAK and will look the same for MyCOBenefits Usage.

You can view data about the number of distinct user logins and the number of new accounts created by users. This information is broken down by the following filters:

1. Date range (up to 6 months and cannot begin the date range with a date that is prior to the implementation date of this dashboard).
2. Age range
 - 16-20
 - 21-30
 - 31-40
 - 41-50
 - 51-60,
 - 61-70
 - 71-80
 - 81-90
 - 91-100
3. Case Linked
4. County (Note: county users will only view their county. State users can see all counties)

The screenshot shows the 'Login' section of the dashboard. It features four filter dropdown menus: 'Login Date Range' (set to All), 'Age Range' (set to All), 'Case Linked' (set to All), and 'County' (set to All). Below the filters are two summary cards: 'Distinct Logins (#)' showing 415,878 and 'New Accounts (#)' showing 75,712. The dashboard is part of an 'Analytics Studio' window titled 'CBMS PEAK and MyCO Usage'.





You can view specific information about the new accounts that have been created within the timeframe and age range selected, regardless of whether they have a case linked. If a new account was created and a case was linked, the dashboard will show each High Level Program Group (HLPG) on the case, along with additional information on the user.

The screenshot shows a dashboard titled "CBMS PEAK and MyCO Usage". It features a navigation bar with "Introduction", "PEAK Usage", "MyCO Usage", and "Child-Only Case Special Needs". The "PEAK Usage" tab is active. Below the navigation bar, there are four filter dropdown menus: "Login Date Range" (set to "All"), "Age Range" (set to "All"), "Case Linked" (set to "All"), and "County" (set to "All"). Below the filters is a table titled "New Accounts Created" with the following data:

#	County	User Id	Account Creation Date	CS_ID	Gender	Age	Program	Spoken Language	Written Language	Race & Ethnicity
1	MESA		2023-12-15	1B0/ZX3			Colorado Works	English	English	Hispanic/Latino & Other/Unknown
2	MESA		2023-12-15	1B0/ZX3			EKSNAP	English	English	Hispanic/Latino & Other/Unknown
3	MESA		2023-12-15	1B0/ZX3			SNAP	English	English	Hispanic/Latino & Other/Unknown
4	PUEBLO		2023-12-15	1B0K2B2			Colorado Works	English	English	White/Caucasian & Hispanic/Latino
5	PUEBLO		2023-12-15	1B0K2B2			EKSNAP	English	English	White/Caucasian & Hispanic/Latino
6	PUEBLO		2023-12-15	1B0K2B2			SNAP	English	English	White/Caucasian & Hispanic/Latino
7	ADAMS		2023-12-15	1B114T6			EKSNAP	Spanish	Spanish	Hispanic/Latino
8	ADAMS		2023-12-15	1B114T6			SNAP	Spanish	Spanish	Hispanic/Latino





You will be able to view specific information about clients who have made distinct logins within the timeframe and age range selected. Additional data about clients who have made distinct logins includes:

- Gender
- Age
- Race/Ethnicity
- County (if there is a case linked)
- Written Language (if there is a case linked)
- Spoken Language (if there is a case linked)
- Program
- Program Status

Analytics Studio CBMS PEAK and MyCO Usage... X

CBMS PEAK and MyCO Usage Data updated: Dec 20 2023 at 10:37 AM

Introduction **PEAK Usage** MyCO Usage Child-Only Case Special Needs

Login Date Range: All Age Range: All Case Linked: All

County: All

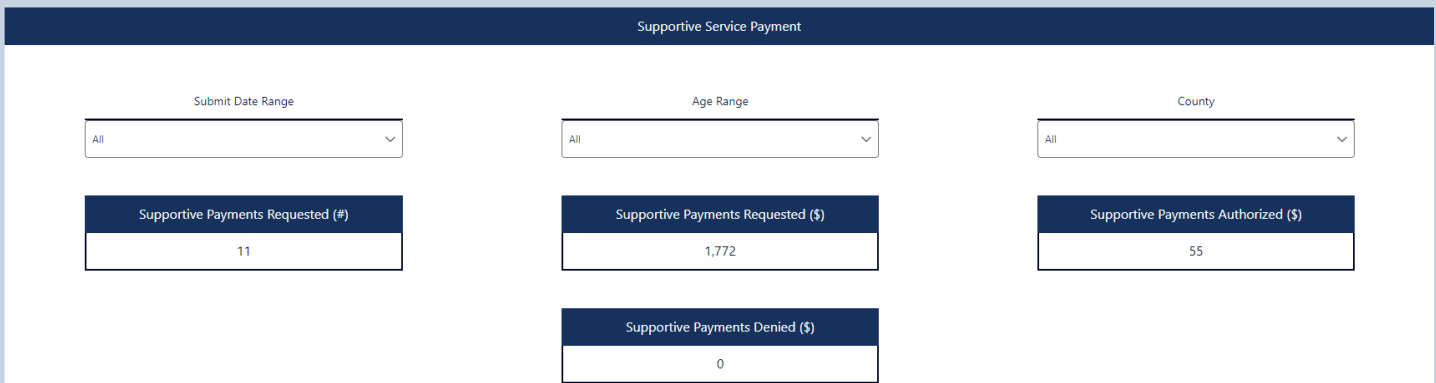
Distinct Logins											
#	County	User Id	Login Date	CS_ID	Gender	Age	Program	Program Status	Spoken Language	Written Language	Race & Ethnicity
1	PUEBLO		2023-07-05	1800G73			Adult Financial	Discontinued	English	English	White/Caucasian & Hispanic/Latino
2	PUEBLO		2023-07-05	1800G73			EXSNAP	Discontinued	English	English	White/Caucasian & Hispanic/Latino
3	PUEBLO		2023-07-05	1800G73			SNAP	Approved	English	English	White/Caucasian & Hispanic/Latino
4	PUEBLO		2023-07-06	1800G73			Adult Financial	Discontinued	English	English	White/Caucasian & Hispanic/Latino
5	PUEBLO		2023-07-06	1800G73			EXSNAP	Discontinued	English	English	White/Caucasian & Hispanic/Latino
6	PUEBLO		2023-07-06	1800G73			SNAP	Approved	English	English	White/Caucasian & Hispanic/Latino
7	PUEBLO		2023-08-06	1800G73			Adult Financial	Discontinued	English	English	White/Caucasian & Hispanic/Latino
8	PUEBLO		2023-08-06	1800G73			EXSNAP	Discontinued	English	English	White/Caucasian & Hispanic/Latino





The dashboard shows information on supportive payments, broken down by County, Age and Date. The following information is shown:

- Number of Supportive Payments requested
- Dollar amount of Supportive Payments requested
- Dollar amount of Supportive Payments authorized
- Dollar amount of Supportive Payments denied

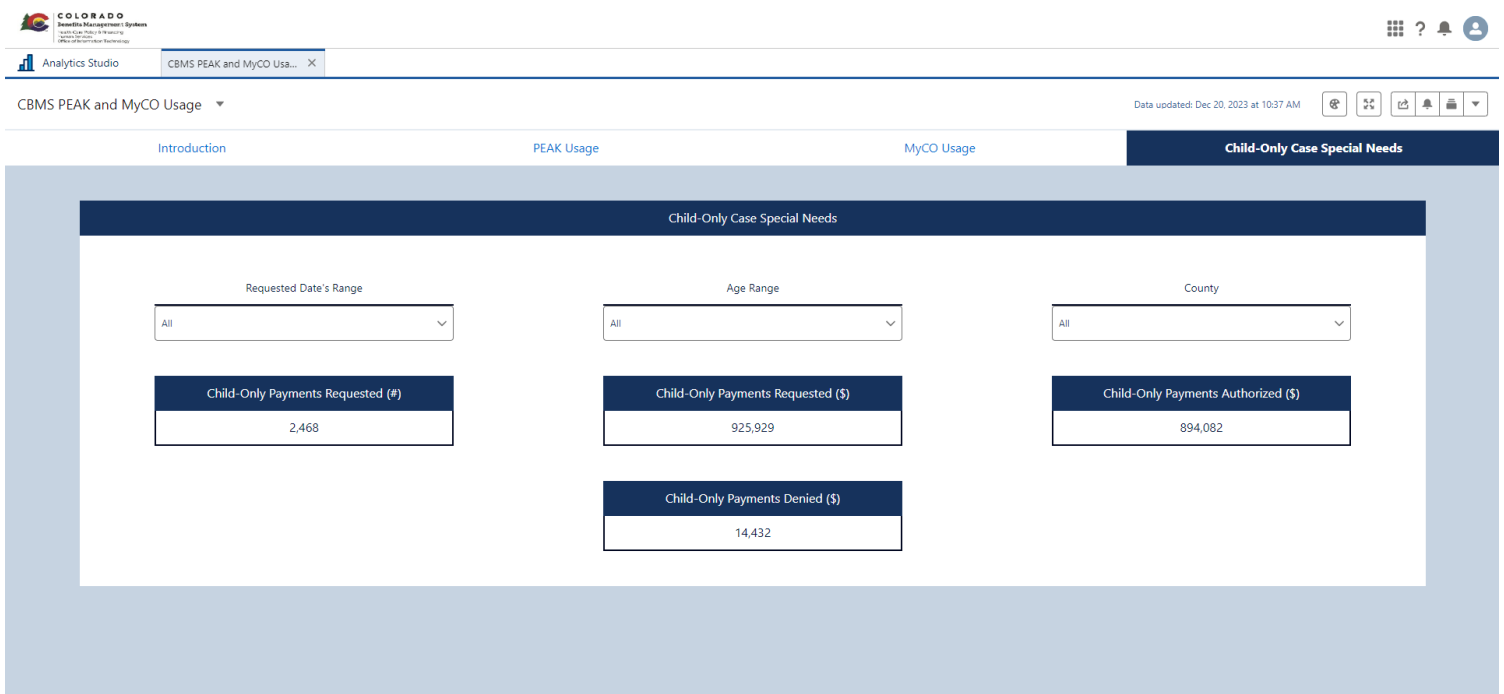




Child-Only Case Special Needs

You can view information about Child-Only Case Special Needs Payments, broken down by filters for Date Range, Age Range and County. The data shows:

- Number of Child-Only Payments Requested
- Dollar Amount of Child-Only Payments Requested
- Dollar Amount of Child-Only Payments Authorized
- Dollar amount of Child-Only Payments Denied





Google Analytics Dashboards

Additional Google Analytics reports will be available for PEAK and MyCOBenefits. These reports will be accessible **ONLY** by users with access to Google Analytics.

Google Analytics reports for PEAK and MyCOBenefits will show aggregate data on how users are accessing the following Work Program pages:

- Timesheets
- Events
- Supportive payments
- Colorado Works Re-engagement Good Cause
- Individualized Plans
- Condition Agreements
- Workforce Assessment
- Hardship Extension Requests

****Note: Access to Google Analytics must be requested through OIT due to licensing restrictions. ****

