## PEAK Inbox

## Filtering for MA LOC Certifications

This desk reference provides direction on how to locate Long-Term Care (LTC) Level of Care (LOC) certifications in the PEAK Inbox that CBMS received from the Case Management Agencies (CMA) via the Care and Case Management (CCM) system feed to PEAKPro/CBMS.

LOC Status Worker Action	<b>Locate</b> Filtering Options	Additional Information
MA LOC certification was posted to the LOC screen, but the case must be reviewed by the worker	RTE Status: "EDBC Pending," "EDBC Error," or "Individuals Pending."	The LOC was posted to the LOC screen, but there were errors encountered by EDBC and/or at authorization. This may have resulted in EDBC running offline and/or have a pending status.
Requires Manual Entry and Review of MA LOC certification by worker	RTE Status: "Il Incomplete"	CBMS RTE is trying to process the LOC record, however, the LOC fails due to overlapping LOC records.
Individual is unknown to CBMS or not active or pending MA and will need to apply for MA	Application Type: "LOC Cert"	The LOC should not be entered until an application for MA is received.  *If worker is not able to locate the MA LOC cert, update County to "State of Colorado"
MA LOC Certifications (drop down)	HCBS	HCBS LOC that was received after 10/12/2024
	PACE	PACE LOC that was received after 10/12/2024
	Nursing Facility	Nursing Facility LOC that was received after 10/12/2024
	All	Will show all HCBS, PACE, and Nursing Facility LOCs  All MA LOC Certifications received in the PEAK Inbox prior to 10/12/2024 will be categorized as "All"
MA LOC Cert Type (radio button)	Admission	Reserved for new NF LOCs where the previous LOC was not NF or if there is a gap in dates between the previous and new NF records
	CSR (Continued Stay Review/Reassessment)	For any type of LOC where there is a previous matching LOC record and there is no gap in dates between the previous and new record
MA LOC Cert Status (radio button)	New	Previous and New LOCs confirmation # does not match
	Updated	Previous and New LOCs confirmation # does match
	Both	Updated and New LOC in one file
Address Change ( <i>checkbox</i> )	If selected, results will show address changes received from the CMA/CCM without an LOC	
No worker action needed: The MA LOC posted to the LOC screen and the member's eligibility was processed	RTE Status: "Auth Success"	LOC Certification was processed and authorized.  *Follow your current eligibility sit processes regarding saving the LOC certification to the case file.

