

MA Renewal for LTC and Buy-In Population

RRR/Renewal 60-Day Extended Period Details

60-Day Extended Period



Beginning with RRR/Renewal packets due in September that are not received timely, a 60 calendar day extension to the RRR/Renewal will be applied.

Additional Information

- CBMS will select cases with upcoming renewal dates, with no packet received (or entered) and apply the extension.
- The change applies to specific Medicaid categories of LTC 300% (NF/Hospital), PACE, HCBS, Working Adults w/ Disabilities & Children with Disabilities Buy-In Program.
- RRR/Renewals are done at the individual level.
- This does not solve for cases that have already closed or for ALL procedural terminations. A member who has returned the RRR/Renewal packet may still be terminated for a procedural termination such as failure to provide verifications.

Purpose of the Extension

The purpose of the extension is to assist our vulnerable populations, including Long Term Care, individuals on Waivered Services, and Buy-In recipients who have not returned their RRR/Renewal packet timely during COVID Unwind. A CBMS update will automatically extend the renewal period for an additional 60 days by setting 'Data Entry Complete' to 'No' on the Case Wrap Up screen.



CALL TO ACTION:

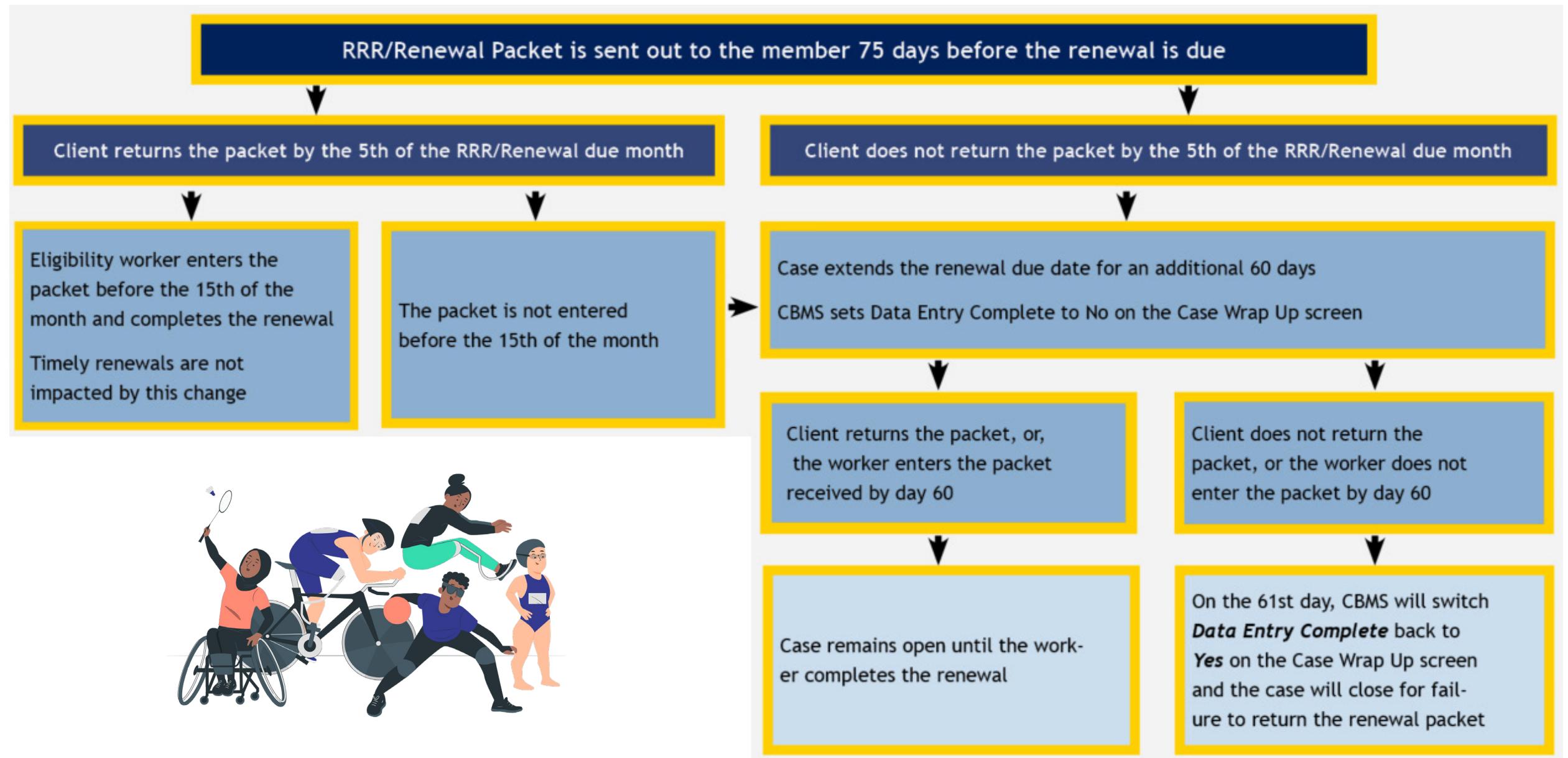
Stay proactive. Take action when the packet is received!

The 60-day extended period begins on the fifth (5th) day of the RRR/Renewal due month. On the 61st calendar day, the system will validate these cases and if the packet remains unreturned (or not entered) it will change 'Data Entry Complete' from 'No' back to 'Yes' on the Case Wrap Up screen, causing the case to run and fail for not returning the packet. A case comment will be automatically generated in CBMS and the 10-day notification will be sent.



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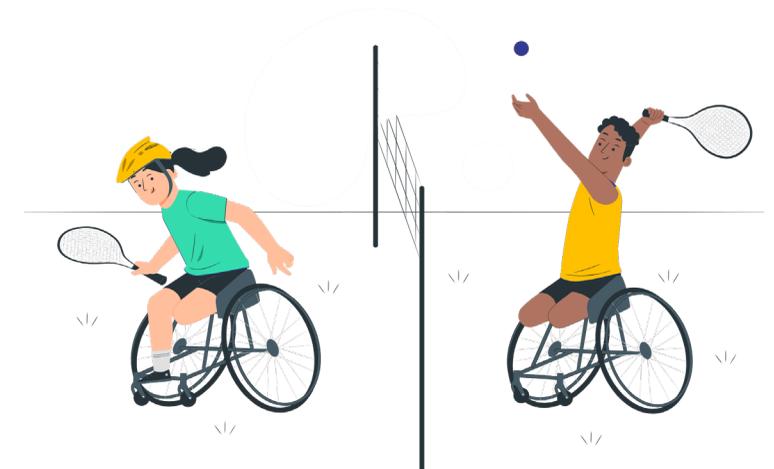
RRR/Renewal 60-Day Extended Period Flow Chart (See next page for a text version of this flow chart.)



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RRR/Renewal 60-Day Extended Period Text Version

1. The RRR/Renewal Packet is sent out to the member 75 days before the renewal is due.
2. Did the Client return the packet by the 5th of the RRR/Renewal due month? If **YES**, go to the next step. If **NO** go to step 4.
3. The Eligibility worker enters the packet before the 15th of the month and completes the renewal. If **YES**, this is called a Timely renewal and the Client is not impacted. If **NO** go to step 4.
4. CBMS extends this case's renewal due date for an additional 60 days.
5. CBMS sets **Data Entry Complete** to **NO** on the Case Wrap Up screen
6. The Client returns the packet, or the worker enters the packet received by day 60. If **YES**, this case remains open until the worker completes the renewal. If **NO**, CBMS switches **Data Entry Complete** back to **YES** on the Case Wrap Up screen and the case will close for failure to return the renewal packet.



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