

# MA Processing Deadlines

Processing Timeframes	
<b>Applications</b>	For initial applications, benefits must be issued before <b>forty-five (45) calendar days</b> from the application date.
<b>Disability Determination</b>	For an application that requires a disability determination, benefits must be issued before <b>ninety (90) calendar days</b> from the application date.
<b>Renewal</b>	Must be received by the end of the renewal due month. If the renewal is not returned, CBMS will terminate the case and coverage will end.
<b>Reconsideration Period</b>	The member will have <b>ninety (90) days</b> from termination to provide the missing documents.
<b>New Application</b>	If the member has not provided the required documents within the <b>ninety (90) day</b> reconsideration period, they will have to provide a new application.

RRR Processing Checklist	
<i>Did you allow time to?</i>	
	Schedule and conduct an interview, if required?
	Request Verifications? Members must be given 10+1 days for VCLs. Make sure to always review if information can be verified via Collateral Contact, Interface, or Work Number.
	Act on verifications received. Make sure to review if information has been submitted.
	Process case in II.

**Example:**  
Sean returned his family's RRR for MA after the certification period expired. He provided all of his missing documents within 90 days, and so he falls within the reconsideration period.



**\*Note:** Medical Assistance will close for missed verification five days after the VCL due date.