

PROJECT 14429

Lock-In Intake Cases

The Change

Currently when a new Medical Assistance (MA) member applies for MA and is denied for a month during intake mode, the COVID Lock-in logic is not applied, meaning the individual is not force-passed in MA for additional months. The initial understanding was that COVID Lock-in should be applied to members already determined eligible and who should otherwise fail. In production this created the instance where members who were eligible for one (or more) month(s) of benefits were granted coverage for that corresponding timeframe and then were denied for remaining months. Additional clarification was received that stated if an individual is determined eligible for a month during an initial evaluation and during the PHE period then CBMS should also apply the COVID Lock-in logic for the applicant's denied months.

What is Lock-In?

Members who have been locked-in to Medicaid or CHP+ for the duration of the COVID-19 PHE who otherwise would be terminated.



Reopen cases

Members who were closed and meet the criteria of the change will be reopened (not before 3/1/2020) and issued a speed letter and approval.

Examples:

Pass:
March

Fail:
April

Fail:
May

Members will be locked in from **March 1, 2020** forward up until one month after the PHE has ended.

Pass:
March

Fail:
April

Pass:
May

Members will be locked in from **March 1, 2020** forward up until one month after the PHE has ended.

Fail:
March

Pass:
April

Fail:
May

Members will be locked in from **April 1, 2020** forward up until one month after the PHE has ended.