



Initiating a Transfer of Income

CBMS | Process Manual | Revised: October 2024

OVERVIEW

This document provides a step-by-step process for initiating a Transfer of Income. Transfer of income will occur when a required HH member has income assigned that is not being received by the CBMS household.

Note: This process is not for Long-Term Care Income Trusts. Refer to the Pending and Entering Income Trusts Process Manual for more information.

SCENARIO: Grandmother applies for benefits for herself and her grandchild. Child support is being interfaced for the child, but the child support Obligee is the child's mother who does not live in the home and does not provide this income to the child's household.

PROCESS

1. Login to CBMS
2. Navigate to the Case by entering the Case Number in the Global Search bar
3. Click on Case Number in the results table to access the Members page
4. From the Members page, hover over the Actions button
5. Determine who is receiving the income, and select Add Individual
6. Follow the queue to add the individual to the case
 - i. Complete the details for this person on the Add Member, Demographics, SSI, and Ethnicity tabs as appropriate
 - ii. On the Case Individual Program Requested tab, select the 'No' radio button in the Requesting Assistance field

- iii. On the Case Individual tab, in the In Home field, select 'No'
 - iv. No other data entry is needed for this person
7. Navigate back to the Members page by clicking on the Case Number in the blue header
 8. Click on the Member Card who is assigned to the income
 9. Navigate to the Income tab
 10. Click on the appropriate Income type sub-tab
 11. Enter the income record details for the person assigned to receive the income
 - a. If you need to add an income record, refer to the Entering Income Process Manual for detailed instructions for data entry of this page
 - b. If the income is already interfaced, skip to step 12 below

MA TRANSFER OF INCOME

12. Click on the MA Transfer of Income Related List
13. Click the plus (+) icon to add a record
 - a. In the Name of Transfer Recipient field, select the name of the person receiving the income from the drop-down menu
 - b. In the Amount Transferred field, enter the amount that they are receiving
 - i. This is likely the same as the income received
 - ii. If the full amount of income is not transferred, EDBC will count the full amount of Child Spousal Income when determining eligibility
 - c. Enter the Date of Transfer
 - i. This is the date the income was transferred
 - d. Select the appropriate Reason from the drop-down menu
 - i. This is typically 'Intended for Non-Household Member'
 - e. Enter the appropriate Verification
 - f. Enter the appropriate Source

CDHS TRANSFER OF INCOME

12. Click on the CDHS Transfer of Income Related List

13. Click the plus (+) icon to add a record

- a. In the Transfer for Case # field, enter the case number of the case the amount is being transferred from.
 - b. In the Begin Month field, enter the first day of the month the transfer should begin.
 - c. In the End Month field, enter the first day of the month the transfer should stop.
 - d. Select CW Eligibility Correction and SNAP Eligibly correction checkboxes as needed.
 - e. Enter the Date Reported.
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ACCESSIBILITY

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