

IEVS RESEARCH

The Income Eligibility Verification System (IEVS) must be reviewed, researched, and resolved every time a case is touched in CBMS. It is important that you do not resolve/dispose of an IEVS alert until research has been completed.



Report Type	Due Date	Case #	SSN	Individual	Run Date	Case Name
CDOLLE UTB	06/13/2021				04/29/2021	

CBMS Amount	CDOLLE Amou...	Difference
	4707	-4707

Navigation options in sidebar:

- View IEVS BENDEX Discrepancy Detail
- View IEVS SDX Discrepancy Detail
- View IEVS UTB Discrepancy Detail
- View IEVS Wage Discrepancy Detail

STEPS FOR RESEARCHING IEVS

- 1 IEVS alert is received
- 2 Review the alert. **Do not dispose of the alert yet.**
- 3 Research the case using the flowchart questions on page 2 to determine if your case needs action.
- 4 Take action (*if needed*) on the case to update the information.
- 5 Run EDBC/Authorize (*if changes were made*).
- 6 Resolve/Dispose of the alert.
- 7 Once the alert is resolved, enter a **detailed** case comment.



IEVS RESEARCH FLOW CHART

