



## February 2022 CBMS Build Webinar Q&A

### HCPF PROJECTS

#### Project CPPM-4177

**Were there any changes to the noticing for community spouse resources?**

No, there were no changes to correspondence with this project.

**For the mass update running back to February 2021, if the client is over the resource limit, will they be discontinued and no longer locked in?**

Covid/PHE logic remains until the end of PHE, however the Mass update will run and provide correct eligibility, but it will not discontinue anyone until AFTER PHE

**Will the runback capture any cases that have an outstanding (invalid) VCL? And will counties be able to assist members who do have valid VCLs, so that when the PHE Lock In is lifted these members will not be terminated?**

The original build was from 2/2021 and this piece (Spousal Resources) needed to be attached to that date. The runback will "fix" any case that is pending termination at the end of the PHE lock-in due to resource verifications (VCLs) being requested incorrectly. Any member who has a VALID VCL pending and needs to provide verifications will still be required to do so after the PHE or LTC eligibility will be discontinued.

**Will CBMS only count the percentage of the FMV of the jointly-owned account for the institutionalized spouse? For example, a Community Spouse and Institutionalized Spouse jointly own an account with \$3000. Would \$1500 still count for the institutionalized spouse?**

Yes, only the amount that belongs to the institutionalized individual will be requested and counted towards their LTC eligibility after initial application.

**Will completely denied cases be reopened/rescinded and re-evaluated for eligibility?**

Due to COVID lock in, no one has been terminated- Deloitte confirmed that no cases need to be rescinded. Per policy, spousal resources do count at initial eligibility determination, so any denials at initial eligibility determination are correct and cases will not be rescinded.

**Will correspondence go out to the client letting them know they are still eligible, even if they are "ineligible, but locked in"?**

This is actually a COVID project question- but yes- members are sent the COVID lock in notice indicating that they remain approved, even though not eligible. More information regarding these notices can be found with the COVID projects.

#### Project CPPM-14405

**For auto canceled apps, they will be done after 60 days for MA, what about the other programs?**

No, there were no changes to correspondence with this project.

### EBD PROJECTS

#### Project CPPM-4151

**Are all users going to have the capability to update the "Status" for Extensions or only certain security profiles?**

There is no new security profile with this project. All workers who currently have update access in Interactive Interview will have the access to record extension requests and the approval or denial of those requests. Counties have different processes that determine who they permit to approve or deny requests (it may be a worker, a supervisor, a committee etc.) but these process differences are not currently enforced by security profile limitations.

**Will a CW case with a pending extension request become a case with MUE?**

No. A pending extension will not set the CW program to not complete or prevent CW from being authorized through Mass Update (MU). The case will still close for exceeding 60 months if the county does not address the extension before the 60th month is issued, which would trigger the normal closure of the case for exceeding 60 months of TANF through MU (of course a pre-existing MUE from another source could still stop the authorization). If the case closes through mass update before the county has addressed the client's request, the county may need to rescind or re-AI (which method depends on the usual timeliness considerations) to enter their decision and issue a notice, or the county may manually notice the client if the request was denied and a rescind would result in untimeliness.

#### Project 14969

**Is this replacing other "potential income" screens?**

No- this is a new tab. The required Potential Income Tabs for OAP will still remain and will be required for those programs. The new tab will be in place for all cash programs.

**Should this data entry be the same practice for other programs as well (MA/FA)? Or should we forego entering potential income for those programs all together and only enter potential income for cash programs?**

This is for Cash programs only at this time.

**So should we NOT enter potential income for other programs as "pending"?**

You will not use this process for other HLPGs - Pursuit of potential income is currently only a rule for our CDHS cash programs.

**Why does the Other Potential Income Type include SSA income types? When would we use those if we already identify those in the existing Potential Income tabs?**

Existing Potential income tabs are for OAP only, and will continue to function as designed. This new tab will be used for ALL Cash programs to align with program rule requiring to pursue all potential income, including SSA income types under "other".

**Would a tech still have to enter an income in unearned screen and create the VCL, or will this new tab be the new process moving forward? Or will we be responsible to do both to enter an income**

This is the new process- no longer need to do the workaround for pending a cash case for pursuing potential income.

**What if I am pending for MA and not a cash program?**

This project is for pending Cash (CW/AF) case for potential income that the client has not yet pursued. This project will not send a VCL for other HLPGs other than cash programs.

**If we have to pend a case for UIB for TANF but the UIB is from another state, is that pended through unearned or potential income additional?**

If the income has already been established, you will follow the income VCL process like normal.

**Wouldn't we use a regular VCL if we know the customer for sure has that income? I thought potential income was to refer them to pursue a source they weren't already receiving. If they are already receiving or eligible for some kind of income but have not verified this.**

This project is for pending Cash (CW/AF) cases for potential income that the client has not yet pursued, but is required to, per rule. You would still request income they are already pursuing, are eligible for, or are already receiving using the income pages.

### IPT Projects

#### Project CPPM-4161

**Who assigns the task?**

Follow site processes- whoever works inbox can assign.

**Is this Assign option for those with supervisor security profiles?**

Users will need to have Profile 22 to assign work from the PEAK Inbox and Profile 165 to assign from the EDMS Document Tab.

**Does a tech get notified once something is assigned to them?**

No notification at this time. Workers should be checking the PEAK Inbox/EDMS Doc tab. IPT will consider adding notifications as an enhancement in a later project or fast track if possible.

**What if counties don't normally assign EDMS or PEAK to specific users?**

This project will not change your process if you are not including assignment as part of your process.

**If an EDMS document is assigned to you, how are you notified if you did not assign to yourself?**

No notification at this time. Workers should be checking the PEAK Inbox/EDMS Doc tab. IPT will look at getting notifications as an enhancement in a later project or fast track if possible.

