Overview

This document provides a step-by-step process for how to enter a Prior Aid record in CBMS.

Note: Prior Aid should be verified with the other State.

Process

- 1) Log into CBMS
- 2) Navigate to the Case by entering the Case Number in the **Global Search** bar on the Home Page
- 3) Click on Case Number in the results table to access the Members page
- 4) From the Members page, hover over the Actions button
- 5) Select Begin Interactive Interview to initiate the II queue
- 6) Navigate to the **Demographics** page
- 7) From the Name drop-down, select the person who has prior aid
- 8) Click on the Prior Current Aid Details related list
- 9) To add a new record for Out-of-State benefits, click the plus (+) sign in the blue detail header
- 10) Enter the Effective Begin Date
 - a) Refer to Online Help for assistance with which date you should use
- 11) Select the appropriate **Program Group** option from the drop-down menu
- 12) If appropriate, select the Aid Code from the drop-down menu
- 13) Enter the Begin Date
- 14) If reported as ending, enter the End Date of benefits in the other State
 - a) If applicable, select the appropriate **Reason for stopping aid** from the drop-down menu
- 15) Select the State where prior aid was received
- 16) Select the appropriate Verification option from the drop-down menu
- 17) Select the appropriate Source option from the drop-down menu
- 18) Click Save

Do you have any questions or suggestions regarding this process? Please contact the SDC via email <u>SOC_StaffDevelopment@state.co.us</u>



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