

# Process Manual

## Entering Earned Income

### Overview

This document provides a step-by-step process for how to enter new earned income on the Earned Income tab within the Income page of CBMS.

### Process

- 1) Log into CBMS.
- 2) Navigate to the Case by entering the **Case Number** in the Global Search bar on the Home Page.
- 3) Click on the **Case Number** in the results table to access the Members page.
- 4) From the Members page, hover over the **Actions** button.
- 5) Select **Begin Interactive Interview** to initiate the II queue.
- 6) On the Case Questions page, be sure the 'Yes' radio button is selected for Does anybody have income.
  - a) This will add the Income chevron to the II Queue.
- 7) Navigate to the **Income** chevron and select the appropriate household member from the drop-down.
- 8) Select the **Earned Income** tab.
- 9) Click the plus (+) icon to add an employer record.
- 10) The Earned Income Employment Details pop-up will appear, enter the **Effective Begin Date**.
  - a) Refer to Online Help (?) for the appropriate date to use.
- 11) Enter the **Employment Begin Date**.
  - This is the date the individual actually began working for the employer.
- 12) Enter the **Employer Name**.
- 13) Select the **Employment Type** from the drop-down menu.
- 14) In the **Monthly Amount Earned** field, enter the gross amount the individual will receive or expects to receive for the month.
  - Used for SNAP only.
  - Enter the converted monthly amount.
  - Enter the **Estimated Average Hrs/Week**.
- 15) If Medical Assistance is attached to the case, select the appropriate **Occupation** from the drop-down menu.
- 16) Enter the **Date Reported** and **Date Verified**.
- 17) Click the **Save** button.
- 18) Once saved, click on the Employer Record to highlight the row.
- 19) This will enable the **Self Attested Earned Income** Details.
- 20) To add a new record, click the plus (+) icon in the blue header detail.
- 21) Select the **Employer** from the drop-down menu.
- 22) Enter the **Effective Begin Date**.
  - Refer to Online Help (?) for the appropriate date to use.
- 23) Select the **Income Type** from the drop-down menu.



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- 24) Select the **Frequency** from the drop-down menu.
- 25) Enter the **Date Reported**.
- 26) **MA Specific Information**
  - These fields appear only when Medical Assistance is attached on the case.
- 27) Click the **Save** button.
- 28) In the **Paycheck Summary** Related List, click the plus (+) icon to add paycheck details.
- 29) Enter the **Date Received** as the actual date the individual was paid.
- 30) Enter the **Total # of Hours Worked** during that pay period.
- 31) Enter the **Gross Amount** (the amount before any taxes and/or deductions are taken out).
- 32) Select the **Paycheck Type**.
  - ‘Representative’ means regular anticipated income that the individual expects to receive. If this is a normal paycheck for the individual, select this option. (Default)
  - ‘Non-Representative’ means irregular income that is not regularly received, for example: overtime, fewer hours due to illness, vacation, severance pay, etc.
- 33) Select the appropriate **Verification** from the drop-down menu.
- 34) Select the appropriate **Source** from the drop-down menu.
- 35) Enter the **Date Reported**.
- 36) Enter the **Date Verified**.
- 37) Click **Save & New** to enter any other paycheck stubs provided following the same process as listed above.
  - If no other paychecks to enter, click **Save**.

*Do you have any questions or suggestions regarding this process? Please contact the SDD via email [SOC\\_StaffDevelopment@state.co.us](mailto:SOC_StaffDevelopment@state.co.us)*

