

Process Manual
Entering Identification Details

Overview

This document provides a step by step process for entering the identification documentation for some or all of the household members into CBMS.

Process

- 1) Log into **CBMS**
- 2) Navigate to the Case by entering the Case Number in the **Global Search** bar
- 3) Click on Case Number in the results table to access the **Members** page
- 4) From the Members page, hover over the **Actions** button
- 5) Select **Begin Interactive Interview** to initiate the Interactive Interview (II) queue
- 6) Navigate to the **Demographics** page
- 7) From the **Name** drop-down, select the appropriate person
- 8) Complete data entry on the Demographics page
 - a) Refer to the Entering Demographics in CBMS Process Manual for detailed information
- 9) Click **Save**
- 10) Click on the header of the **Identification Details** related list to open
- 11) Add a new record by clicking the **plus sign (+)**
- 12) Enter the **Effective Begin Date**
 - a) Refer to **Online Help** for assistance with which date you should use
- 13) Select the 'Yes' radio button for **Identification**
- 14) Select the appropriate **Identification Type** from the drop-down list.
 - a) *Note- Birth Certificates can only be used as a form of identification for Food Assistance, and is not recognized as a valid type of identification for any other program*
- 15) Select the appropriate radio button for **Photo**
- 16) Select the appropriate **Issuing Agency** from the drop-down menu
- 17) Select the appropriate radio button for **Acceptable Doc**
- 18) Enter **ID Issue Date**
- 19) Enter **ID Expiration Date**
 - a) Required for Cash Programs
- 20) Enter the **Driver's License/ID #**
 - a) Only required if the Identification Type is a Driver's License
- 21) Enter the **Date Reported**
- 22) Enter the **Date Verified**
- 23) Click **Save**

Do you have any questions or suggestions regarding this process? Please contact the SDC via email SOC_StaffDevelopment@state.co.us