Process Manual

Entering a Dependent Care Expense

Overview

This document provides a step-by-step guide for how to enter a Dependent Care Expense in CBMS.

Process

- 1) Log into CBMS
- 2) Navigate to the Case by entering the Case Number in the **Global Search** bar on the Home Page
- 3) Click on Case Number in the results table to access the **Members** page
- 4) From the Members page, hover over the **Actions** button
- 5) Select **Begin Interactive Interview** to initiate the II queue
- 6) On the **Case Questions** page, be sure the 'Yes' radio button is selected for *Does anybody* have expenses:
 - a) Selecting 'No' will not populate the Expense page in the Interactive Interview (II) queue
- 7) Navigate to the **Expense** page
- 8) From the Name drop-down, select the person who is paying for dependent care
- 9) Select the **Dependent Care Expense** tab
- 10) To add a new record, click the plus (+) sign in the blue detail header
- 11) Enter the Effective Begin Date
 - a) Refer to Online Help for assistance with which date you should use
- 12) Select the appropriate individual from **Dependent Name** drop-down options
 - a) This is the individual receiving the care
- 13) Select 'Dependent Care' from the Care Type drop-down options
- 14) Enter the amount of **Work/School Hours** the parent or guardian is at work, school or looking for work
 - a) This amount should match the frequency that the bill is paid
- 15) Select the appropriate **Frequency** from the drop-down menu
- 16) Select the appropriate **Verification** from the drop-down menu
- 17) Select the appropriate **Source** from the drop-down menu
- 18) Enter the Date Reported
- 19) Enter the Date Verified
- 20) Click Save
- 21) Navigate to the **Billing** Related List
- 22) To add a new record, click the plus (+) sign in the blue detail header
- 23) Enter the Effective Begin Date
 - a) Refer to **Online Help** for assistance with which date you should use
- 24) Enter the **Amount** of support that is billed to the client/member
- 25) Enter the Bill Date
- 26) Select the appropriate **Verification** from the drop-down menu
- 27) Select the appropriate **Source** from the drop-down menu
- 28) Enter the Date Reported
- 29) Enter the Date Verified
- 30) Click Save

Do you have any questions or suggestions regarding this process? Please contact the SDC via email SOC_StaffDevelopment@state.co.us



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