

Entering Earned Income

CBMS | Process Manual | Revised: August 2024

OVERVIEW

This document provides a step-by-step process for how to enter new earned income on the Earned Income tab within the Income page of CBMS.

PROCESS

Beginning Data Entry

1. Log in to **CBMS**
2. Navigate to the Case by entering the Case Number in the **Global Search** bar on the Home Page
3. Select the Case Number in the results table to access the **Members** page
4. From the Members page, hover over the **Actions** button
5. Select **Begin Interactive Interview** to initiate the I.I. queue
6. On the case **Questions** page, be sure the 'Yes' radio button is selected for **Does anybody have income**
 - a. This will add the Income chevron to the I.I. queue
7. Navigate to the **Income** chevron and select the appropriate household member from the drop-down
8. Select the **Earned Income** tab
9. Select the **plus (+)** icon to add an employer record

10. The Earned Income Employment Details pop-up will appear, enter the **Effective Begin Date**

- a. Refer to **Online Help (?)** for the appropriate date to use

11. Enter the **Employment Begin Date**

- a. This is the date the individual actually began working for the employer

12. Enter the **Employer Name**

13. Select the **Employment Type** from the drop-down menu

14. In the **Monthly Amount Earned** field, enter the gross amount the individual will receive or expects to receive for the month

- a. Used for SNAP only
- b. Enter the converted monthly amount
- c. Enter the estimated **Average Hrs/Week** (Hours Per Week)

15. If Medical Assistance is attached to the case, select the **Occupation** from the drop-down menu

16. Enter the **Date Reported** and **Date Verified**

17. Select the **Save** button

18. Once saved, select the **Employer Record** to highlight the row

19. This will enable the **Self-Attested Earned Income** details.

20. To add a new record, select the **plus (+)** icon in the blue header detail

21. Select the **Employer** from the drop-down menu

22. Enter the **Effective Begin Date**

- a. Refer to **Online Help (?)** for the appropriate date to use

23. Select the **Income Type** from the drop-down menu

24. Select the **Frequency** from the drop-down menu

25. Enter the **Date Reported**

MA Specific Information

These fields appear only when Medical Assistance is attached on the case.

1. Select the **Save** button
2. In the **Paycheck Summary** related list, click the **plus (+)** icon to add paycheck details
3. Enter the **Date Received** as the actual date the individual was paid
4. Enter the **Total (#) Number of Hours Worked** during that pay period
5. Enter the **Gross Amount** (the amount before any taxes and/or deductions are taken out)
6. Select the **Paycheck Type**
 - a. 'Representative' means regular anticipated income that the individual expects to receive. If this is a normal paycheck for the individual, select this option. (Default)
 - b. 'Non-Representative' means irregular income that is not regularly received, for example: overtime, fewer hours due to illness, vacation, severance pay, etc.
7. Select the appropriate **Verification** from the drop-down menu
8. Select the appropriate **Source** from the drop-down menu
9. Enter the **Date Reported**
10. Enter the **Date Verified**
11. Select **Save & New** to enter any other paycheck stubs provided following the same process as listed above
 - a. If there are no other paychecks to enter, select **Save**

ACCESSIBILITY

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