

Process Manual

Entering Child Spousal Income

Overview

This document provides a step-by-step process for how to complete the data entry of Child Spousal Income.

Process

- 1) Login to **CBMS**
- 2) Navigate to the Case by entering the Case Number in the **Global Search** bar
- 3) Click on Case Number in the results table to access the **Members** page
- 4) From the Members page, hover over the **Actions** button
- 5) Select **Begin Interactive Interview** to initiate the Interactive Interview (II) queue
- 6) On the Case Questions page, be sure the 'Yes' radio button is selected for **Does anybody have income**
- 7) Navigate to the **Income** chevron
- 8) Click on the **Child Spousal Income** tab
- 9) Select the appropriate household member from the name drop-down.
 - a) For current child support this will be the child receiving the support.
 - b) For child support in arrears or spousal support this will be the adult receiving the support.
- 10) Click the plus (+) sign in the blue detail header
- 11) Enter the **Effective Begin Date**
 - a) Refer to Online Help for the appropriate date to use
- 12) Select the appropriate **Type** from the drop-down menu
- 13) Select the appropriate **Frequency** from the drop-down menu
- 14) Select the appropriate **Verification** from the drop-down menu
- 15) Select the appropriate **Source** from the drop-down menu
- 16) Enter the **Date Reported**
- 17) Enter the **Date Verified**
- 18) Click **Save**



Process Manual

Entering Child Spousal Income

Once you have saved this page, the related lists will appear and be displayed to the right.

- 1) Click on the **Income Received Summary** related list
- 2) Click the plus (+) sign in the blue detail header
- 3) The **Check Type** will automatically be set to Representative.
 - a) If this income record is not representative of the normal income amount, this can be changed to '*Not Representative*'
- 4) Enter the **Begin Date** with the start date of the pay period as seen on the verification source
- 5) Enter the **Date Received** with the actual date the income was received
- 6) Enter the **Gross Amount** received
 - a) This amount should match the pay frequency
- 7) Select the appropriate radio for **Lump Sum** payment
 - a) Selecting 'Yes' will generate a resource record
- 8) Select the appropriate **Verification** from the drop-down menu
- 9) Select the appropriate **Source** from the drop-down menu
- 10) Enter the **Date Reported**
- 11) Enter the **Date Verified**
- 12) Click **Save**

Do you have any questions or suggestions regarding this process? Please contact the SDC via email SOC_StaffDevelopment@state.co.us

