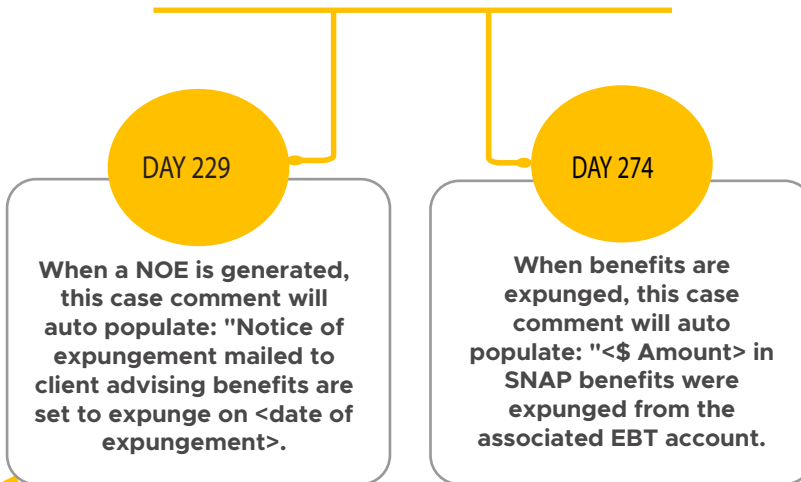


EXPUNGEMENT TIMELINE CHANGE

- The timeline for inactive EBT benefit expungement changed from 365 to 274 days (9 months) in a previous project 14790.
 - Now, when an EBT benefit is inactive for 274 days, the EBT benefits are removed. After 229 days of inactivity (45 days before expungement), a Notice of Expungement (NOE) is sent to the client notifying them of the date benefits are set to expunge and what actions they can take to prevent expungement.
- Benefits will continue to be expunged each month until their EBT account is at a zero balance or until benefits are accessed with only one NOE being sent to the client addressing their initial expungement.

Example Auto-generated CBMS Case Comments



STATE OF COLORADO

Client Name: [HOH Name]

Client Address: [HOH Address]

Date of Notice: [Date]

CBMS Case#: [CBMS Case ID]

SNAP Notice of Expungement

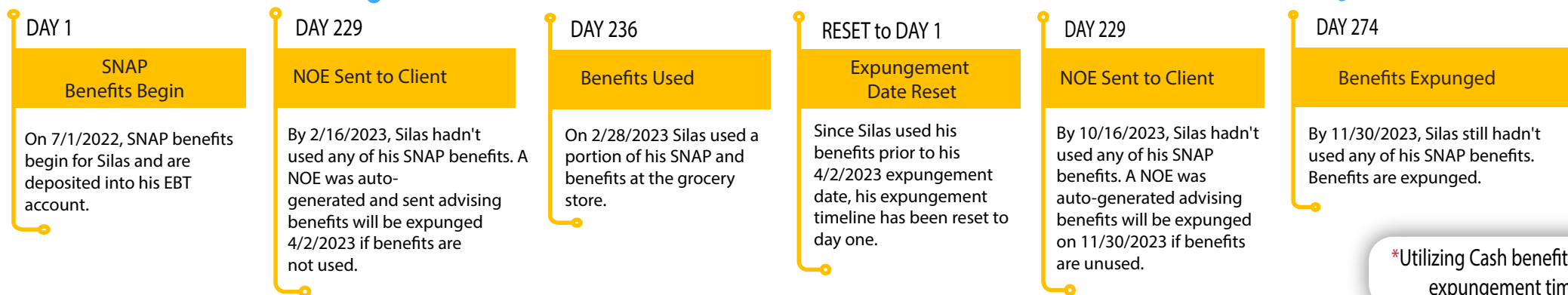
Expungement Date: [Date expungement set to occur]

SNAP benefits issued to your EBT account are set to be expunged (removed) on [Date expungement set to occur] for not being used. SNAP benefits are required to be removed from an EBT account after 274 days (9 months) of not being used. Once SNAP benefits have been removed from your account, they cannot be replaced.

To stop your SNAP benefits from being permanently removed from your EBT account, you need to use some or all of your SNAP benefits before [Date expungement set to occur].

NOTE: This notice is new in CBMS.

EXAMPLE



*Utilizing Cash benefits does not stop the expungement timeline for SNAP.

Early SNAP Expungements in Case of Death

Maintain Case Comments Details

You can now search case comments for expungement related information.

Search Case Comments

Detail

*Case #

Program Group

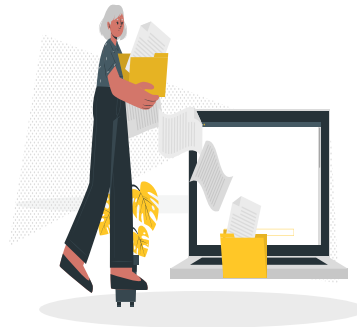
Type

Select Type ...

- Select Type ...
- 60-day Denial of FS App
- Appeals
- APS Allegations
- APS Assessment & Investigation
- APS Case Closure
- APS Case Plan
- APS Court Related
- APS General
- Authorized Representative
- Change Reported Date
- Citizenship & Identify
- Claims
- Continued Benefit
- Emographic Client Mismatch
- EF/WFD
- Expenses
- Expungements**
- Fraud Referral Follow up
- General
- Help Desk Ticket

Modified

Search



The early SNAP expungement process begins right away in the event of a case closure for the death of a single-person SNAP household or the death of an entire SNAP household.

A new case comment automatically populates when CBMS closes the case when an early SNAP expungement is necessary. This new case comment states: "Early Expungement process started, CBMS notified EBT that the SNAP case closed for reason of deceased.

The remaining SNAP EBT account balance will no longer be accessible and after 62 days the SNAP benefits will be expunged."

If a death was processed incorrectly, the county will need to make the necessary changes in CBMS and email the CDHS EBT Policy Inbox cdhs_ebt_policy@state.co.us by day 61 to stop the early SNAP expungement process. The email to EBT must include the household information and a screenshot showing CBMS corrections made.

Only a manual process by CDHS EBT can stop an early expungement.

SNAP Notice of Action Approvals



New language was added to SNAP approval notices advising clients that they need to use their benefits within 274 days to keep their benefits active. If the benefit becomes inactive, those benefits will be removed as shown in the timeline above.