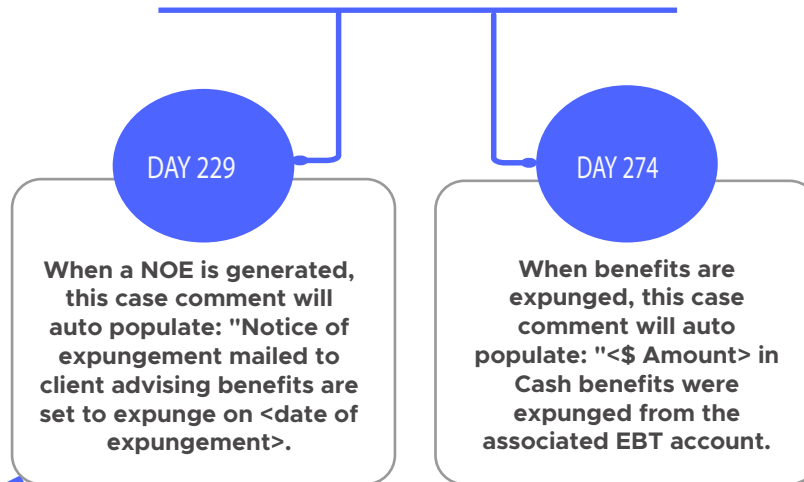



EXPUNGEMENT TIMELINE

- The timeline for inactive EBT benefit expungement changed from 365 to 274 days (9 months) in a previous project 14790.
 - Now, when an EBT benefit is inactive for 274 days, the EBT benefits are removed. After 229 days of inactivity (45 days before expungement), a Notice of Expungement (NOE) is sent to the client notifying them of the date benefits are set to expunge and what actions they can take to prevent expungement.
- Benefits will continue to be expunged each month until their EBT account is at a zero balance or until benefits are accessed with only one NOE being sent to the client addressing their initial expungement.

Example Auto-generated CBMS Case Comments



STATE OF COLORADO



Client Name: [HOH Name] Date of Notice: [Date]

Client Address: [HOH Address] CBMS Case#: [CBMS Case ID]

Cash Notice of Expungement

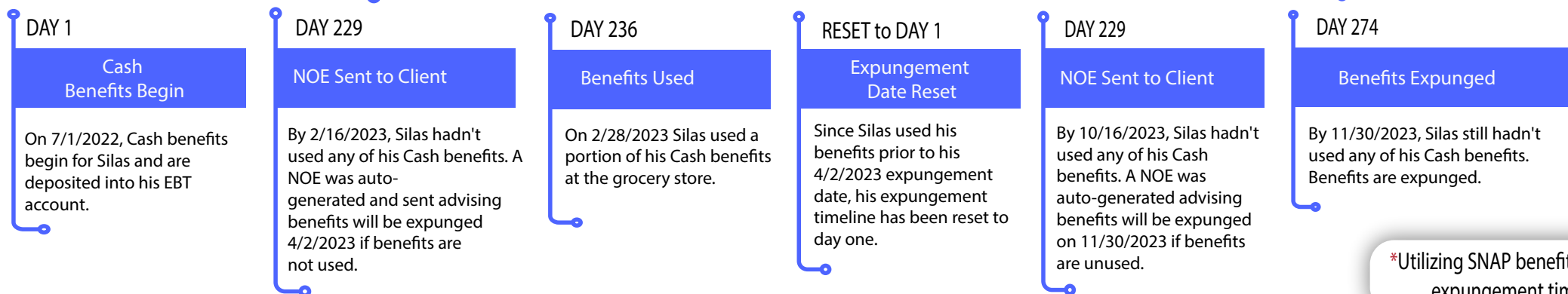
Expungement Date: [Date expungement set to occur]

Any cash benefits issued to an Electronic Benefit Transfer (EBT) card and not accessed within 274 days from either the benefit issuance date or the date of last activity, whichever is later, shall be expunged from the EBT card. Expungement is a process in which the State of Colorado is required to remove cash benefits from EBT cards after they are considered as unused or inactive (Rule citation: 9 CCR § 3.609.2.F.4 and 3.581.F.4).

Cash benefits issued to your EBT account are set to be removed on [Date expungement set to occur] due to account inactivity. To stop this from happening, you need to use your EBT card before [Date expungement set to occur]

NOTE: This notice is new in CBMS.

***EXAMPLE**



*Utilizing SNAP benefits does not stop the expungement timeline for Cash.

Maintain Case Comments Details

You can now search case comments for expungement related information.

Search Case Comments

Detail

*Case # Program Group

Type

Select Type ...

- Select Type ...
- 60-day Denial of FS App
- Appeals
- APS Allegations
- APS Assessment & Investigation
- APS Case Closure
- APS Case Plan
- APS Court Related
- APS General
- Authorized Representaive
- Change Reported Date
- Citizenship & Identify
- Claims
- Continued Benefit
- Emographic Client Mismatch
- EF/WFD
- Expenses
- Expungements**
- Fraud Referral Follow up
- General
- Help Desk Ticket

Modified

Search



Cash Notice of Action Approvals

New language was added to CASH approval notices advising clients that they need to use their benefits within 274 days to keep their benefits active. If the benefit becomes inactive, those benefits will be removed as shown in the timeline above.