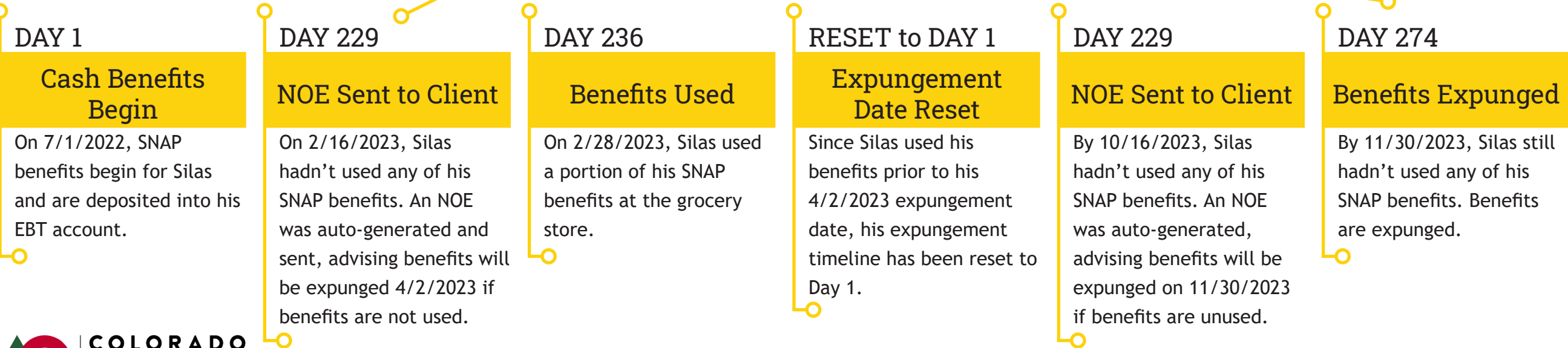


EBT SNAP Expungement Timeline

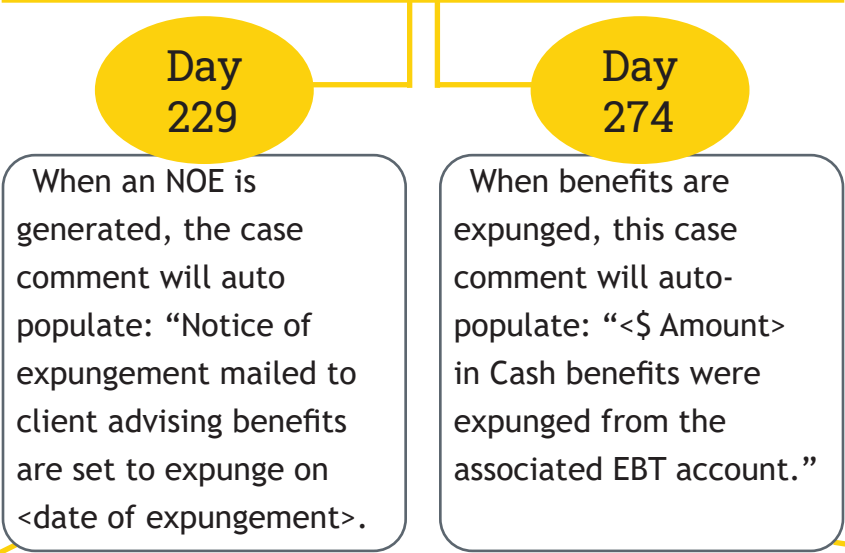
Expungement Timeline

- When an EBT benefit is inactive for 274 days, the EBT benefits are removed. After 229 days of inactivity (45 days before expungement), a Notice of Expungement (NOE) is sent to the client notifying them of the date benefits are set to expunge and what actions they can take to prevent expungement.
- Benefits will continue to be expunged each month until their EBT account is at a zero balance or until benefits are accessed with only one NOE being sent to the client addressing their initial expungement.
- Note: Utilizing SNAP benefits does not stop the expungement timeline for cash.


Example



Auto-Generated CBMS Case Comments



STATE OF COLORADO



Client Name: [HOH Name]

Client Address: [HOH Address]

Date of Notice: [Date]

CBMS Case#: [CBMS Case ID]

SNAP Notice of Expungement

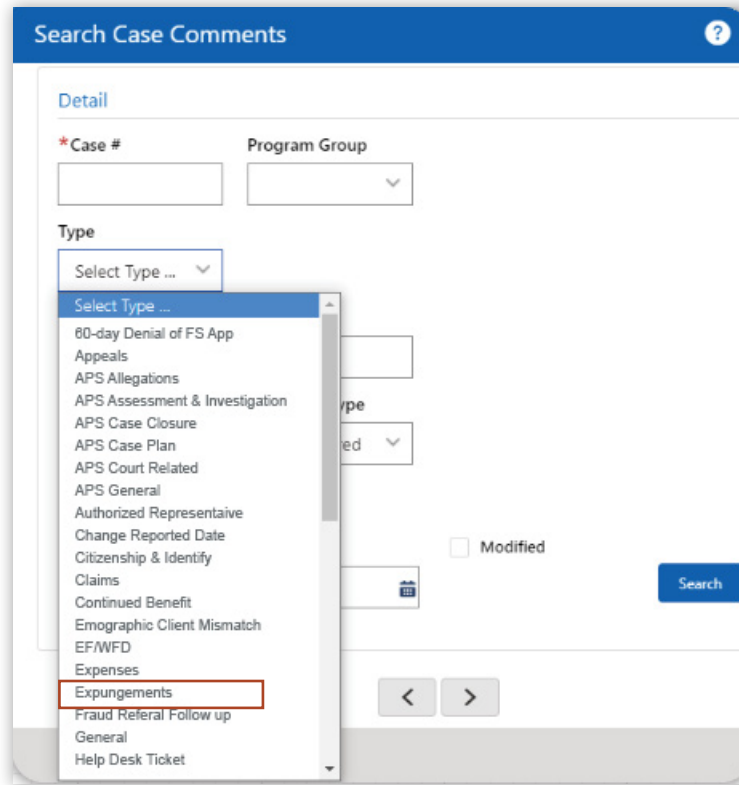
Expungement Date: [Date expungement set to occur]

SNAP benefits issued to your EBT account are set to be expunged (removed) on [Date expungement set to occur] for not being used. SNAP benefits are required to be removed from an EBT account after 274 days (9 months) of not being used. Once SNAP benefits have been removed from your account, they cannot be replaced.

To stop your SNAP benefits from being permanently removed from your EBT account, you need to use some or all of your SNAP benefits before

Maintain Case Comments Details

You can search case comments for expungement-related information.



Early SNAP Expungements in Case of Death

The early SNAP expungement process begins right away in the event of a case closure for the death of a single-person SNAP household or the death of an entire SNAP household.

A new case comment automatically populates when CBMS closes the case when an early SNAP expungement is necessary. This new case comment states: “Early Expungement process started, CBMS notified EBT that the SNAP case closed for reason of deceased. The remaining SNAP EBT account balance will no longer be accessible and after 62 days the SNAP benefits will be expunged.”

If a death was processed incorrectly, the county will need to make the necessary changes in CBMS and email the CDHS EBT Policy Inbox at cdhs_ebt_policy@state.co.us by day 61 to stop the early SNAP expungement process. The email to EBT must include the household information and a screenshot showing CBMS corrections made. Only a manual process by CDHS EBT can stop an early expungement.

SNAP Notice of Action Approvals

SNAP approval notices advise clients that they need to use their benefits within 274 days to keep their benefits active. If the benefit becomes inactive, those benefits will be removed as shown in the timeline above.

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