

# EBD CPPM-6806: CBMS CW Re-engagement Good Cause Approve or Deny Functionality

Colorado Work (CW) workers have the ability to approve or deny Good Cause in CBMS that is submitted by clients through PEAK or MyCOBenefits mobile app. In the WD queue, the worker will enter whether the Re-engagement appointment was attended, if Good Cause was provided, and select the appropriate reason.

- » If Good Cause is approved, it will act as a “Yes” for the Good Cause Re-engagement.
- » If Good Cause is not approved, Denied will act as a “No” and a sanction will be initiated.

Client:



MyCOBenefits App

OR



PEAK Website

CBMS Worker:

Work Program Summary | Work Program Eligibility | Plan | Customer Profile | Supportive Payments | Workforce Assessment | Search Supportive Services | **Re-Engagement**

Cause Determination Outcome

Attended Re-engagement Appointment?  
 Yes  No

Was Good Cause Provided?  
 Yes  No

Good Cause Reason

- Childcare Issues
- Employment Issues
- Housing Issues
- Legal Issues
- Medical/Mental Health

Notes

Was Re-engagement Good Cause Approved/Denied?  
 Approved  Denied

Result:

Sanction Created