

# EBD CPPM-6806: CBMS CW Re-engagement Good Cause Approve or Deny Functionality

Colorado Work (CW) workers have the ability to approve or deny Good Cause in CBMS that is submitted by clients through PEAK or MyCOBenefits mobile app. In the WD queue, the worker will enter whether the Re-engagement appointment was attended, if Good Cause was provided and the select the appropriate reason.

- If Good Cause is approved, it will act as a “Yes” for the Good Cause Re-engagement.
- If Good Cause is not approved, Denied will act as a “No” and a sanction will be initiated.

Client:



MyCOBenefits App

OR



PEAK Website

CBMS Worker:

The screenshot shows the 'Re-Engagement' section of the CBMS interface. It includes a navigation bar with tabs: Work Program Summary, Work Program Eligibility, Plan, Customer Profile, Supportive Payments, Workforce Assessment, Search Supportive Services, and Re-Engagement. The main content area is titled 'Cause Determination Outcome' and contains the following fields:

- Attended Re-engagement Appointment?** with radio buttons for Yes and No. The 'No' button is selected.
- Was Good Cause Provided?** with radio buttons for Yes and No. The 'No' button is selected.
- Good Cause Reason** with a list of options: Childcare Issues, Employment Issues, Housing Issues, Legal Issues, Medical/Mental Health, and Other situations. The 'Housing Issues' option is selected.
- Notes** with a text input field.
- Was Re-engagement Good Cause Approved/Denied?** with radio buttons for Approved and Denied. The 'Denied' button is selected and highlighted with a red box.

Result:

Sanction Created