



COLORADO

Health Care & Economic Security
Staff Development Center

June 2022 CBMS Build Webinar Q&A



HCPF PROJECTS

PROJECT CPPM-4955 Reproductive Health Care Services

When do we expect the change on the paper applications? What about for the single purpose app?

The updated Medical Only paper application will be available online by 7/1/2022 – The SPA should also be available by 7/1/2022.

Will it show as EMS/RHCS in wrap up?

Yes, Wrap-Up will now show EMS/RHCS.

Will the powerpoint be emailed to us afterwards?

No, recording will be available on our LMS - COLearn.

EMS will be for 12 months? Or only EMS/RHCS will be for 12 months?

Yes, members who are determined eligible for the EMS /RHCS will receive these services for a 12-month period or until the case is redetermined at the end of their renewal period.

PROJECT CPPM-4961 Family Planning Services Program

When the adults are not approved for MAGI and the opt out is No they will be placed in FP program, even if they didn't ask?

If the Opt Out is selected as 'No' that means they are requesting assistance – if they did not ask on the application nor is it selected in CBMS they will be defaulted as requesting assistance.

What is the FPL for the Family Planning?

The FPL is up to 260% of the FPL - A policy memo has just posted with the guidelines.

Is FP available when adults have OHC? FP require RRR?

Because Family Planning is similar to Medicaid, members can have other health insurance and Family Planning. Like any other MA program, they will still receive a renewal.

If HH does not include a child they are still allowed FP?

Yes.

FP available for retro?

Services will start from July 1st – from that date forward, yes but if requesting.

What services are offered under FP? What will this look like in wrap up?

Family planning related services – anything that provides BC or any type of services for reproduction type needs – provider will look into – in wrap-up will show FP.

Does acceptable coverage for children factor into this determination?

Children's coverage has nothing to do with it.

Does it cover Abortion services?

NO, abortions are not considered a family planning service. Medicaid coverage for abortion services follow federal guidelines with service coverage eligibility for only three circumstances: 1) a life-endangering circumstance for the woman and in cases of 2) a rape, or 3) incest.

Family Planning includes Male members as well?

Yes.

What is the difference between family planning and the reproductive health care services?

Although there is some overlap, the difference between family planning (FP services focus on the intent to prevent, delay or plan for a pregnancy) and the reproductive health care general focus is to maintain healthy and functional reproductive tissue (i.e. with annual GYN exams including PAP smears, breast exams, prostate exams (for men) or STI testing, when indicated).

Is there an age guideline?

No.

Another rare population, but are 65 included? Since 65 usually are denied MAGI.

No age guideline. So yes, potentially eligible.

Is there a guide that we could see what services/benefits are offered under Family Planning?

"Contraceptive services, healthcare and/or counseling services focused on preventing, delaying, or planning a pregnancy". You can visit these links for more information > <https://hcpf.colorado.gov/2022-memo-series-communication> or <https://hcpf.colorado.gov/family-planning-services>



SNAP PROJECTS

PROJECT CPPM-4639 Student Qualification Consolidation

I thought there was discussion about if someone was attending a community college or trade school they would be considered an eligible student?

Yes, they meet the first three criteria of step one – they would need to be determined to be eligible based on other factors.

Will there be working added to desk aids or OLH regarding how to handle summer breaks?

Not at this time. If you have questions on school break, feel free to email SNAP CDHS_SNAP_Team@state.co.us

Will error go away when we EED the student pages? (Error message showed in slide?)

Informational message you need to update the screen – not error, a notification.

Will client statement in the Detail pages still send VCL or will VCL only send when the Student Qualification questions are entered as client statement?

The new section for SNAP student will be used for VCL.

Will all the old VCLs still persist or go away after build?

Any other fields – no logic has changed.

Just to clarify, student details entry with client statement such as for attending- will no longer create a VCL?

No other logic has changed – if data entry created a VCL before, it will continue to do so.



PROJECT CPPM-4635 AF Modernization Phase II

If there's a state and federal disaster declared for the same reason, would they be eligible for up to \$4000 or just the \$2000?

If it's the same disaster, only \$2,000. The state turns disaster assistance on, and if both the president and the state declared, we input the highest level, we wouldn't input two disasters.

Who decide the amount?

The maximum is \$2,000. The eligibility worker should determine the amount at \$2000 or less according to what the client's need actually is. E.g. If a client needs help with temporary housing in a hotel, you could determine how much it would cost for the days estimated to be needed and issue that amount.

So client can get \$2000 for clothing and \$2000 for shelter (\$4000 total)?

Only if there are two disasters (i.e. the COVID disaster is ongoing, but the client was also impacted by a wildfire - you could issue \$2000 for COVID, and \$2000 for the wildfire max. If the need was caused by the same disaster then \$2000 is the max.

Spouses both receiving AF benefits: Are they each eligible for the \$2000 separately?

The limit is per client, so each adult client is able to receive a max of \$2,000 - whether the client is married to another client wouldn't affect their individual max, client and spouse could each receive \$2000 max.

So, for COVID disaster do they have to test positive or quarantined to be eligible for disaster?

No, there's no requirement that someone test positive. They just have to have a need that is related to the disaster - so for example, the client could have lost their part time job because they are high risk and could no longer work with the public, causing additional financial needs. No verification of the need is required, just use your judgment as a prudent person.

Is COVID turned on already?

COVID is an active disaster. I think the design on the page makes it so we have to enter separately for AF/CW to turn it on, but we can take care of turning AF on for COVID for counties who are already active for the COVID disaster for CW.

Are disaster payments going to be added to a mini queue like burials are so these screens are automatically added if we choose that queue?

There was no new queue as part of this project. All data entry like you would normally do for AF is still required, you just have to do the one extra screen (which works just like a supportive payment for child only CW).

Is there no verification required for any of the needs during disaster?? Only PPP required??

Only PPP, just like Colorado Works.

For CS payments counting, this is based on ACSES interface? Will this also work for income entered as direct payments?

Both ACSES interfaced and direct CS will no longer be exempted.

If receiving <\$248 non-arrears CS will client be eligible for partial AND-SO payment?

The CS is counted like any other unearned income, so yes, if the (non-arrears) CS received by an AND-SO applicant is less than the income limit, than the client could be eligible for a reduced amount of AND.

Is there a hierarchy between the two, for those cases that have a grandparent who is on OAP/AF and has an open CW for her or his grandchildren. Which program would be correct one to enter?

There is no hierarchy, but we always lean towards what is best for the household. While the AF disaster limit is a set \$2,000, counties have CW disaster limits that are usually the max of \$10,000 (with only a few exceptions). So if you have a client who has AF for themselves and child only CW for a child and is impacted by disaster, they could have either or both types of disaster payments and the county should choose the option that allows them to make the payment that will best address the household's particular needs. A client can also receive AF disaster even if they also got FEMA disaster assistance.

Is this now a payment that the eligibility workers in the counties will approve this money?

Yes unless county's procedures or processes mandate differently – whoever has approval authority.

If there is a disaster will this page then be enabled or will this be enabled all the time? if a customer had an disaster in one county but moves to another county can they apply for the AF disaster in that other county?

No – it will only be enabled for AF disaster when the county contacts the State to turn it on because of declared disaster; we'd follow same protocol for transfers – if the sending or receiving county depends on who will be processing it, if a client is in a county that has a disaster and it's turned on in that county they will be able to process an AF disaster payment but another county does not have declared disaster they will not be able to process declared disaster.

Will data entry allow us to Transfer the income out if they are not actually getting those payments (like their parent is still getting the funds)?

There were no changes to transfer of income logic - it will work the way it always has. (Whether or not transfer of income works at all for AF... I cannot say. I searched through a lot of project docs and found nothing, so I have a question out to Janet - sorry this answer is sort of not an answer...).

Is there a \$20 unearned income disregard for child support?

Child support is unearned income, so yes, the \$20 disregard for unearned income would be applied.



IPT PROJECTS

PROJECT CPPM-1041 CBMS End User Dashboard

For those counties that use a general workload and not specific to an individual worker, how will this be tracked? Will it show on everyone's dashboard?

The board is based on caseloads so if you have a general caseload, then yes it will show on everyone's dashboard.

For disability column. this is "Y" when ARG is pending? Or when Disability page is completed?

It is for a pending disability application.

Will a lead have access to the dashboard?

Yes.

Will we still receive the emails regarding RRR and pending applications via the reports subscription?

Yes, that functionality is not changing.

Where is the dashboard within CBMS?

On your homepage where you have the different tabs on the top – it will be located there. If it does not display you will need to go to the "more" tab and it will be on the drop-down. May also want to open up another CBMS screens and have two open – if you click on caseload dashboard and hit "Ctrl" key, it opens up another screen for you.

Will workers have access to their own dashboard or only supervisors?

Workers will have access to their own caseload.

Does this change the ability to create case level alerts for following up after VCL due date, etc...?

It doesn't create an alert for you but if you have a VCL that is due you're probably going to find it under the client section of your board.