



April 2022 CBMS Build Webinar Q&A



EBD PROJECTS

PROJECT 14997 Workforce Screen Redesign (CM)

Can you explain what STEP is?

The Colorado Department of Labor and Employment partnered with the Colorado Department of Human Services to develop the Colorado Works Subsidized Training and Employment Program (CW STEP). The program drives partnerships between local workforce centers, human service departments, and community organizations with the goal of giving low-income job seekers, with barriers to success, pathways to sustaining employment. CW STEP places resilient individuals in paid internships, apprenticeships, transitional jobs and on-the-job training experiences. CW Step is a separate program. Certain Counties have this program, but not all.

PROJECT CPPM-4631 CW Re-Engagement Updates

Will the notes for Re-engagement actions end up in case comments or only appear on this re-engagement page?

All notes sections will show up in case comments. (Appointment info is not yet programmed, but comments and notes will be in Case Comments).

Could you clarify the interactions that can take a client out of re-engagement and place them back into engagement? For example, if a client is placed in re-engagement but contacts the CM via email / phone to discuss something that is not relevant to the reasons they were placed in re-engagement, nor provides documents that placed them into re-engagement, but this is before their scheduled re-engagement appointment, does this put the client back into engagement and re-engagement ends?

Re-engagement implemented 3/1/22 (visit CW ReVisioned Webinar for details). Need to allow the client a minimum of 4 days to schedule an appointment, and you can count that appointment as the interaction. 1. Did they attend reengagement appt? 2. Did they have good cause? (either constitutes reengagement).

Does RE GC request take us directly to the document in PEAK? Do we still do the work in the RE tab? If we do not have access, what do we do?

We programmed so that the good cause requested will populate in the new tab in CBMS. Work with your county security administrator for access to PEAK inbox if you need it.



IPT PROJECTS

PROJECT 15070 Voting Screen

When will the voting build be seen in CBMS?

Build goes into CBMS on 4/9/2022.

Will Read-only users be able to vote?

Anyone with the 001 profile should have access. So Read-Only users potentially have access but it depends on how their security is set up in CBMS by their Security Admin for the role they play in their department.

PROJECT CPPM-4197 Miscellaneous Improvements

With Data Conflict is there a way to indicate the customer's name?

Nothing at this time. Perhaps this could be a future IPT idea.