

CBMS Colorado Works Re-engagement Good Cause Approve or Deny Functionality

Colorado Works (CW) workers have the ability to approve or deny Good Cause in CBMS that is submitted by clients through PEAK or MyCOBenefits mobile app. In the WD queue, the worker will enter whether the Re-engagement appointment was attended, if Good Cause was provided and select the appropriate reason.

- » If Good Cause is approved, it will act as a “Yes” for the Good Cause Re-engagement.
- » If Good Cause is not approved, Denied will act as a “No” and a sanction will be initiated.

