## **Process Manual**

## Acting on an Application Without a Date Stamp

## **Overview**

This document provides a step-by-step process for how to act on an application without a date stamp.

## **Process**

- 1) Review all pages of the application to determine if there is a date stamp anywhere.
  - Check associated documents submitted with the application.
  - Review if there is a facsimile transmission report.
  - Review if there is a PEAK submission date.
  - Review if there is an email received date.
  - Review case comments to see if there was an entry with the application received date
  - Check any available logs/receipts for documentation of the application being submitted to obtain the date.
- 2) When a date stamp is not located, use the signature date as the application date.
  - If there is no signature on the application, refer to the *Acting on an Unsigned Application* process manual.

Do you have any questions or suggestions regarding this process? Please contact the SDC via email <u>SOC\_StaffDevelopment@state.co.us</u>



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