

The Disability Navigator Program is intended to help AND-SO clients to create a robust application for SSI/SSDI. A navigator, or an expert who can represent the client with the Social Security Administration (SSA), also provides multiple services to the client after submitting their application to SSA.

Essential Services that are Guaranteed:

- Getting the protected filing date.
- Assist you with the process.



Based on availability of resources and depending on location, additional services may be offered:

- Respond to Disability Determination Services (DDS) or SSA inquiries.
- File reconsiderations and/or appeals
- Secure a protected filing date for SSI application
- Develop a quality application
- Submit an application
- Serve as the SSA appointed representative
- Communicate to SSA on behalf of the client
- Write a comprehensive function report
- Gather supporting medical opinions and collect medical records
- Coordinate appointments
- Participate in the SSA interview process
- Refer to resources within the community
- Drive clients to and from appointments



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